

Key transport-related services in Taranaki for people with impairments

Please note that these schemes are operated separately but they are not exclusive; you can belong to more than one scheme if you meet the specific eligibility of each.

Total Mobility Scheme

The Total Mobility Scheme is administered within this region by the Taranaki Regional Council. It is a **reduced taxi fare scheme** through an electronic ID card system, which allows eligible users with impairments to save half the cost of a fare, up to a maximum subsidy of \$20.



Pick up an application form from your doctor, AccessAbility, the Taranaki Regional Council offices or print a copy from the Council's website

For further details:

- Visit: www.trc.govt.nz/total-mobility/
- Phone: 0800 868 662
- Email: totalmobility@trc.govt.nz

Total Mobility operators approved to accept your ID swipe card in Taranaki are:

Location	Company name	Phone	Wheelchair Capable
New Plymouth	Driving Miss Daisy New Plymouth	06 751 0209	
	Energy City Cabs	06 757 5580	
	Freedom Companion Driving Service	06 758 0734	Ramp
	New Plymouth Taxis	06 757 3000	
Hawera	STOPS	06 278 3933	
Stratford	Stratford Taxis	06 765 5651	

Total Mobility members receive a concession fare on Citylink, Southlink and Connector buses when they show their ID card to the driver.



ACCESS discounted bus fares

These are administered by the Taranaki Disabilities Information Centre Trust (TDICT) on behalf of the Taranaki Regional Council.

ACCESS is a **reduced bus fare** available for people with permanent or temporary disabilities, enabling them to travel on Citylink, Southlink and Hawera-NP Connector services, for a discounted amount.

Show your eligibility card, which is obtained from TDICT, to the driver to receive an ACCESS discounted fare.

- More information is available at - www.trc.govt.nz/bus-fares/#access
- For an ACCESS card contact Taranaki Disabilities Information Centre
28 Young St, New Plymouth. Phone: 06 759 0019
- You don't need to obtain an ACCESS card if you have a Total Mobility ID card to show the driver.



Public passenger services

The Taranaki Regional Council (TRC) is responsible for bus services within the region. Those services include Citylink, Southlink and Connector services.

For information, including timetables and fares, visit www.taranakibus.info.

Timetables are available at New Plymouth's Ariki St bus centre, Puke Ariki, NPDC, i-SITES in NP, Hawera and Stratford, plus libraries throughout the region.

If you have a visual impairment please contact TRC on 06 765 7127 for a large print version of the timetables.



Infrastructure: The district councils are responsible for the infrastructure associated with the bus services, including bus shelters, stops and signage.

Connector bus service Hawera-New Plymouth

Free travel for TDHB patients and visitors – contact your local hospital or medical centre for bookings.

Mon-Fri: 4x Hawera–NP return services and 1x Opunake–Hawera return service (excludes public holidays).

For more info visit: www.taranakibus.info

Concession bookings for general public available (includes beneficiaries, Total Mobility members and ACCESS card-holders).



Freephone Pickering Motors: 0800 26 63 28 or email pickering.motors@xtra.co.nz



The Connector can be tracked live using TrackABus www.trackabus.co.nz/taranaki/ via your desktop or smartphone or by SMS (text NPY & bus stop number to 400). Shows real-time location of the bus plus scheduling info and service alerts.

Ironside Vehicle Society

A safe, dependable door-to-door service in North and Central Taranaki, providing transport for physically dependent and aged residents.

Ironside provides a wheelchair-hoist service to Total Mobility clients.

Ironside Vehicle Society is not an on-call provider; please pre-book all your transportation requirements. Book well in advance for weekend or public holiday transport as those times are covered by volunteer drivers.

Phone: 06 753 6469



SuperGold Card benefits

Holders of SuperGold Cards can travel free on all off-peak Citylink services (that is, services running between 9am and 3pm and after 6.30pm weekdays, and on all Saturday services).

SuperGold Card holders can also travel for free on the Hawera-New Plymouth Connector bus service between 9am and 3pm and on most SouthLink services.

Note: SuperGold Card holders must still pay fares for trips before 9am or after 3pm, but many will be eligible for the reduced Senior Citizen fare.



Mobility parking permits

The Mobility Parking Permit Scheme is administered by CCS Disability Action. Those who apply and qualify for a mobility permit receive a permit card with a membership number and expiry date. Fees apply. The permit enables the permit holder to **park conveniently close to their destination** in accessible reserved parking spaces, as long as their permit is clearly displayed. The card also has a barcode for easy checking by parking wardens.

For further details:

Visit: www.ccsdisabilityaction.org.nz/ #whatis

Phone: 0800 227 2255

For applications or payments contact:

- **CCS Disability Action**
112 Vivian Street, New Plymouth.
Phone 06 758 5423, or
- **Community House**
52 Juliet Street, Stratford. Mon-Fri, or
- **WINZ office**
15 Union Street, Hawera. Fridays 10am-1pm.
Phone 06 278 7212 for both Stratford and Hawera.

