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Introduction

The purpose of a Quarterly Operational Report (QOR) is to present a snapshot of the Council progressing through the delivery of the programme of activities agreed to in that year's annual plan or long-term plan. It is designed to give a feel for how the Council is progressing and the forecast for the rest of the year.

The QOR is structured in the following manner for each activity within each one of the six groups of activity:

- The objective for that activity
- Commentary/Highlights – a high level overview of how that activity is progressing and any indications for future performance. Case studies and/or matters of interest may also be included in this section.
- Outputs/Key performance indicators – these are the annual plan/long-term plan measures for the year together with actual performance to date.
- Scoreboard – Outputs/Key performance indicators – this is a graphical representation of how performance is progressing and how it is forecast to progress for the rest of the year. The key is:
 - green – performance is on target for the year or is forecast to remain on target for the year
 - orange – performance to date is at risk of not achieving the target or there is a risk that the year end performance may not be achieved
 - red – performance to date has not achieved the target or the performance for the rest of the year is unlikely to achieve the target
 - grey – the performance measure has been delayed
 - black – reporting on the performance measure has not been updated or the forecast for the rest of the year has not been updated.



Resource management planning

Preparing, adopting and maintaining comprehensive and publicly considered policies, plans and strategies that will deliver to the Taranaki community, efficient and effective management of the Council's functions and Taranaki's natural and physical resources.

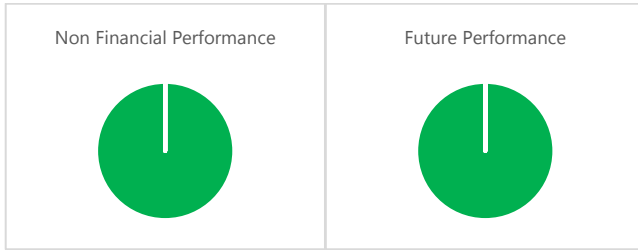
Commentary/Highlights

Continued to make progress on the review of the Freshwater and Coastal plans. Feedback from 42 parties on the draft Freshwater and Land Management Plan is being considered and assessed. Some issues are being raised that will require further work. The recent announcements by the Minister for the Environment on further reforms to freshwater management, the RMA and added national guidance introduce further considerable uncertainty for the review of the Freshwater and Land Plan.

Outputs/Key performance indications

Performance measure	Actual performance
Complete preparation/full reviews and interim reviews of resource management policies, plans and strategies:	
Regional Policy Statement: Full review 2019/2020.	The review of the Regional Policy Statement for Taranaki was completed and made operative in January 2010. No further work is required until the full review in 2019/2020.
Regional Coastal Plan: Full review 2015/2016. Interim review 2022/2023.	The Draft Coastal Plan is in preparation with the draft policy framework and rules being developed. The Draft Coastal Landscape Study has been released for targeted consultation.
Regional Air Quality Plan: Interim review 2016/2017. Full review 2021/2022.	The review of the Regional Air Quality Plan for Taranaki was completed and made operative on 25 July 2011. No further work is required until the interim review of the efficiency and effectiveness of that Plan, which is scheduled for 2016/2017.
Regional Fresh Water and Land Plan: Full review 2015/2016. Interim review 2022/2023.	The Draft Plan was sent out for targeted consultation on 1 May 2015. 42 submissions/feedback were received. The Section 32 Report is in preparation. An Issues and options paper in relation to the Plan review process and the National Policy Statement on Freshwater Management progressive implementation plan was prepared for Council's consideration in relation to if and when to publicly notify a Proposed Plan.

Scoreboard - Outputs/Key performance indications



- On target
- Target may not be achieved
- Target will not be achieved
- Delayed
- Overdue



Consent processing and administration

Processing all applications for resource consents and administering resource consents in an efficient and effective manner.

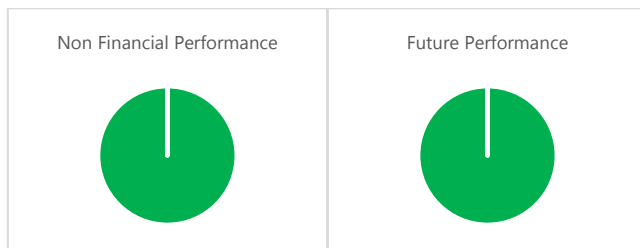
Commentary/Highlights

Fewer resource consent applications are being received arising from the downturn in the dairy and oil and gas sectors. However, staff are still busy working on new applications and consent renewals. Some significant resource consent applications attracting submissions were successfully resolved through the prehearing process without a formal hearing (e.g., Lepper Pig farm). The consenting process is becoming more streamlined with ongoing system improvements being made to manage consenting risks and to reduce costs. There have been no objections or appeals against consent decisions. The 100% consent processing timeframe compliance has been maintained, meaning activities are not being held up.

Outputs/Key performance indications

Performance measure	Actual performance
Provide appropriate and timely information in response to 100% of requests for assistance in implementing Resource Management Act 1991 plan rules.	Timely and appropriate information has been provided for all information requests.
Process, issue and report upon 100% of accepted resource consent applications (approximately 450 consents per annum), in compliance with the Resource Management Act 1991 and the Council's Resource Consents Procedures document and successfully defend 100% of consent decisions appealed to the Environment Court.	Over the year to date, all of the resource consent applications received (104) were processed in accordance with the statutory procedures of the Act, and the Council's Resource Consents Procedures documentation. There have been no appeals to the Environment Court against any Council decision.
Process and administer 100% of accepted resource consent applications in compliance with statutory timeframes prescribed in the Resource Management Act 1991 and the Council's Resource Consents Procedures document.	During the month, 40 resource consent applications were processed, all of them within the timeframe required by the Resource Management Act. Over the year to date, 104 resource consent applications have been processed, all within the timeframes required by the RMA and the Council's Resource Consents Procedures documentation.
Minimising the number and duration of resource consent hearings by resolving, through the pre-hearing process, at least 50% of submissions received on resource consent applications.	Over the year to date the Council has resolved 100% (5/5) of resource consent applications attracting submissions through the pre-hearing process and without the need for a formal hearing. These applications involved 8 submissions.

Scoreboard - Outputs/Key performance indications



- On target
- Target may not be achieved
- Target will not be achieved
- Delayed
- Overdue

Compliance monitoring programmes

Undertaking effective and efficient monitoring of resource consents and, where necessary, undertaking successful enforcement action.

Commentary/Highlights

The Council is implementing 209 specific scheduled compliance programmes in 2015/2016 for major consent holders (including catchment programmes that cover multiple consent holders within a single programme), together with programmes for hydrocarbon exploration and development activities as they arise. Consent holders are assessed on environmental performance and on consent compliance. The rates for these consent holders in 2014/2015 was found to be 75% 'high' and 22% 'good'.

The farm dairy effluent monitoring programme for the year has commenced with officers undertaking inspections and water quality sampling to assess compliance with consent conditions. The non compliance rate is at a similar level to last year. Monitoring inspections of permitted activities associated with minor industries has been undertaken during the winter months and compliance has generally been found.

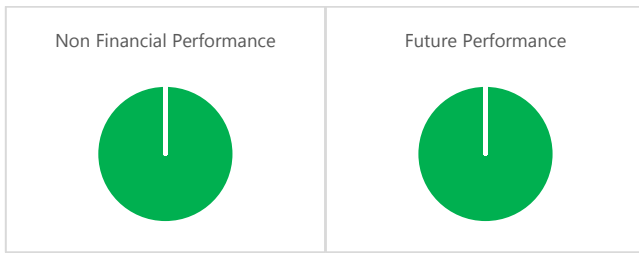
Appropriate enforcement action has been undertaken in response to non-compliance with abatement notices and infringement notices issued. No prosecutions were initiated as a result of non compliance with consent conditions or the RMA. After a busy year, with some high profile cases, the prosecution workload has decreased with only one case yet to be heard. The reduction shows a greater compliance attitude that should translate to improved environmental quality.

Outputs/Key performance indications

Performance measure	Actual performance
100% of individual compliance monitoring programmes for all major consents designed, implemented and publicly reported upon (approximately 200 individual compliance monitoring programmes per annum) within the negotiated budgets and completed within nine months of the end of the monitoring period.	The implementation of individual compliance monitoring programmes for the 2015/2016 monitoring period within agreed budgets is underway. Science Services has publicly reported on 22 annual programmes and 8 wellsite/hydraulic fracturing monitoring programmes in 24 reports presented to the Consent and Regulatory Committee. 209 individual scheduled compliance programmes are being implemented in the 2015/2016 year, with additional programmes applying to hydrocarbon exploration and work-over activities as they occur during the year. The work towards producing annual reports in a timely manner continues. Ten 2013/2014 monitoring year reports remain outstanding as of 1 September 2015.
Implement and report on 100% of recommendations arising from prior year's monitoring of resource consents subject to an individual compliance monitoring programme.	Within each compliance monitoring annual report, recommendations from previous reports are set out and their implementation, via monitoring programme design and consent reviews, is reported upon. Implementation of every recommendation was reported in the relevant report presented during 2014/2015.
Implement annual programmes for 100% of resource consents for agricultural discharges and 90% of minor industries not otherwise subject to an individual compliance monitoring programme (approximately 3,300 inspections per annum).	74 inspections of minor industrial operations ensuring good environmental practices were being achieved have been completed. 382 annual dairy inspections have been completed.
Where necessary, implement appropriate advisory and enforcement actions to require 100% compliance with resource consents and/or regional plans.	Undertook appropriate monitoring and enforcement actions to require 100% compliance with resource consents and/or regional plans including serving 39 abatement notices and 4 infringement notices. No prosecutions were initiated as a result of unauthorised incidents.



Scoreboard - Outputs/Key performance indications



- On target
- Target may not be achieved
- Target will not be achieved
- Delayed
- Overdue

Pollution incidents and response

Responding effectively to pollution incidents, reducing the occurrence and effects of pollution and other unauthorised incidents and, where necessary, undertaking successful enforcement action.

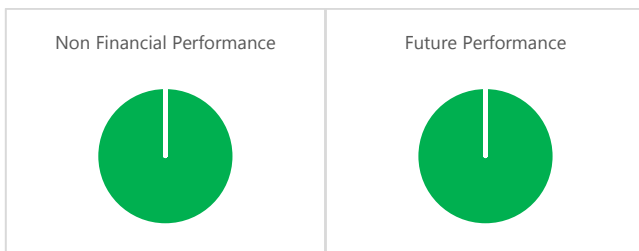
Commentary/Highlights

Successfully concluded enforcement proceedings associated with offensive odour from the Eltham Waste Water Treatment Plant in 2014. One prosecution case remains to be heard. Inspectorate staff commenced the Farm Dairy Effluent (FDE) compliance monitoring programme for the year. No prosecutions for FDE are underway showing improved compliance attitudes by the sector, which will translate to improved environmental quality. Staff have responded to 167 public complaints and non-compliance situations to date which is similar to the previous year. An extensive investigation into a pollution incident in the Mangati catchment has been undertaken. There have been no significant marine oil spills that required actioning the response plan.

Outputs/Key performance indications

Performance measure	Actual performance
Respond to 100% of pollution and other complaints (generally within four hours of receipt) and where appropriate instigate control, clean up and enforcement procedures, where reasonable and appropriate, and publicly report on all pollution incidents.	Responded to all 167 reported incidents (100%) within the required timeframe. Instigated control and clean-up where required. Issued 24 fourteen day letters, 39 abatement notices and 4 infringement notices. No prosecutions have been initiated as a result of unauthorised incidents.
Administer and implement the Taranaki Regional Oil Spill Response Plan as agreed with Maritime New Zealand including responding to 100% of oil spills.	Administered the Tier II Taranaki Regional Oil Spill Response Plan in accordance with the programme agreed with Maritime New Zealand. No significant marine oil spills occurred that warranted actioning the Plan.

Scoreboard - Outputs/Key performance indications



- On target
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- Delayed
- Overdue



State of the environment monitoring

Monitoring the state of the environment in Taranaki to enable periodic evaluation of trends in the state of the environment and of the effects of the implementation of the Council’s policies and plans—this activity contributes to all levels of service.

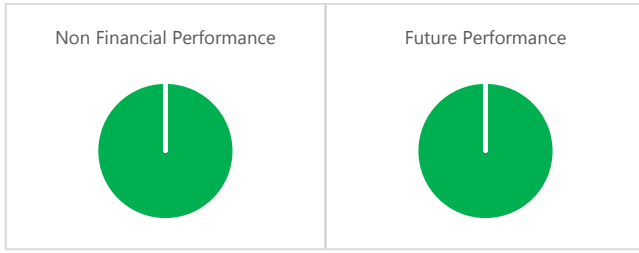
Commentary/Highlights

The significant achievement of the Council in the last 18 months has been the preparation and publishing of the five-yearly report describing the state of the region’s environment - covering our land, fresh water, coastal environs, air quality, biodiversity, heritage and community, waste management, and natural hazards. The report ('Taranaki as one- Taranaki tangata tu tahi') was launched in July. Meanwhile, staff continue to implement the individual programmes that undergird the report - over 50 such programmes are implemented each year, and data made available through a variety of means and media.

Outputs/Key performance indications

Performance measure	Actual performance
Implement and report on 100% of the Council’s state of the environment monitoring programmes comprising monitoring of surface fresh water quantity, levels and flows, fresh water quality, groundwater quantity and quality, coastal waters, biodiversity, air quality and land use sustainability using recognized and reputable methods of data collection, analysis and reporting in accordance with the Council’s State of the Environment Monitoring Procedures document and State of the Environment Monitoring Programmes.	Programmes are being implemented as scheduled, with reports being prepared for those programmes that have an annual reporting component. The Council’s omnibus 5-yearly State of the Environment report has been released (July) with follow-up presentations. Individual State of the Environment programmes are currently being reviewed, to ensure efforts are appropriately focused and resourced.
Monitor, review and where appropriate, further develop existing programmes by 30 June of each year.	State of the Environment monitoring is being delivered as scheduled and scoped. Reviews have been initiated to ensure they are properly described. Additional programmes for regional freshwater monitoring are being considered in the light of the regional monitoring obligations set out in the National Policy Statement - Fresh Water.
Prepare and publish the five-yearly state of the environment report. The next report is due in 2020.	The Council's five-yearly state of the environment report, 'Taranaki as one - Taranaki Tangata tu Tahi' was published and publicly launched in July 2015.
Maintain all quality assurance programmes and information databases for hydrometric, air quality, physicochemical freshwater, terrestrial biodiversity, fresh water biological and marine biological data. IANZ registration for chemical analysis maintained.	All quality assurance programmes and information databases for hydrometric, air quality, physicochemical freshwater, terrestrial biodiversity, fresh water biological and marine biological data, are being maintained. IANZ accreditation (International Accreditation New Zealand) for a range of the tests undertaken by the Council’s laboratory has been maintained.
Maintain public access to on-line live regional data on hydrology, meteorology, soil moisture and bathing beach water quality. Live data reported on the Taranaki Regional Council’s website.	Live on-line data is being maintained and reported year round for 32 hydrology sites, 27 meteorology sites and 9 soil moisture sites, and seasonally for 18 freshwater sites and 9 marine bathing beach water quality sites. The freshwater and marine bathing site data will be updated when seasonal sampling recommences in November.

Scoreboard - Outputs/Key performance indications



- On target
- Target may not be achieved
- Target will not be achieved
- Delayed
- Overdue



Resource investigations and projects

Providing relevant research information for resource management purposes—this activity contributes to all levels of service.

Commentary/Highlights

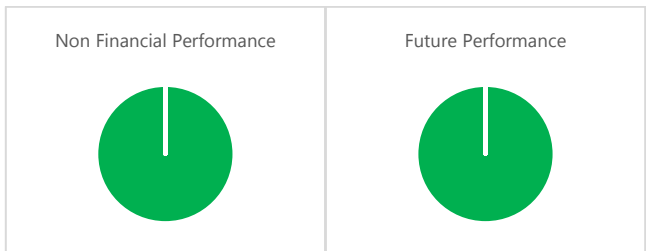
The Council undertakes targeted research and investigative activities each year that support and inform its policies and activities, providing a sound scientific and evidential basis for deliberation and decision-making. The Council seeks to be pro-active in determining its research investment, so that potential problems are identified and responses researched before they become critical.

Outputs/Key performance indications

Performance measure	Actual performance
Over the period of the <i>2015/2025 Long-Term Plan</i> the Council intends to undertake a range of resource investigations and applied research projects. These are normally undertaken in partnership with science providers, other councils or resource users but may also include a range of other parties, including iwi, as potential partners for Council resource investigations and projects. Such projects evolve over time. Specifically for 2015/2016, the Council intends to:	
Continue to support the “best practice dairying catchments” study in the Waiokura Stream catchment.	NIWA and AgResearch are preparing a report on source apportionment of nutrient fluxes within the Waiokura catchment, and comparing actual yields with the OVEERSEER nutrient flux predictions. The study and report will be used to inform the Council’s Fresh Water Plan policy review. The study is on track for completion in November 2015.
Continue to use microbial source testing technology to identify sources of faecal contamination in Taranaki waters.	Consideration is being given as to which catchments/streams should be investigated during 2015/2016. The mid-reaches of the Patea River have been confirmed as one stretch for investigation.
Support studies into the behaviour and bioavailability of cadmium in agricultural soils and fertilizer.	The Council continues to participate as an active member of the national Cadmium Working Group (CWG). Potential studies into the behaviour within differing classes of soils and the bioavailability of cadmium in agricultural and horticultural soils are to be considered by the CWG in October 2015.
Investigate shallow groundwater transport, transformation and attenuation processes.	This study, to be delivered by Lincoln Ventures with field work support by Council staff, is underway and on track as designed and scheduled.

Performance measure	Actual performance
<p>Engagement in "Envirolink" and other science research project development opportunities and strategies for regional councils, to enhance knowledge base for policy development and implementation. Projects with clear relevance and benefit to Taranaki to be adopted by "Envirolink" and other funding opportunities (advocacy to be reported through Council's annual report processes).</p>	<p>The 'Envirolink' process (funded by MBIE and administered by a Governance Committee on behalf of regional councils) for projects to be funded in 2015/2016 was completed during 2014/2015. Projects with clear benefit to Taranaki were identified by Council staff and successfully advocated for: a review of a national High Intensity Rainfall Design System (with benefits for hydrology, river engineering and civil defence response), and development of Discrete Water Quality Sampling Standards (SEM and Policy/NPS-FW implementation benefits). The Envirolink process for soliciting projects for funding in 2016/2017 has been initiated (with decisions to be made in November 2015). There is on-going engagement with MBIE's National Science Challenges, to pursue specific projects of benefit to the Taranaki region. Council staff are participating in a Joint project in conjunction with Venture Taranaki, which is funded to deliver a pilot 'Participatory Science Platform Project', providing mentoring to community science projects. A revised 'Research, Science, and Technology Strategy' for collective and collaborative delivery of research to councils is being prepared by the Science Advisory Group (with Council representation).</p>

Scoreboard - Outputs/Key performance indications



- On target
- Target may not be achieved
- Target will not be achieved
- Delayed
- Overdue



Waste minimisation

Encouraging and implementing waste management and cleaner production initiatives in Taranaki consistent with the *Regional Waste Strategy for Taranaki* and the waste management plans of the districts.

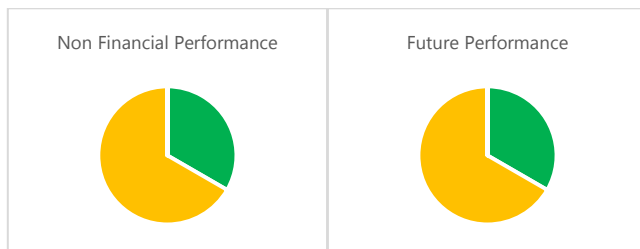
Commentary/Highlights

Encouraging and implementing waste management and cleaner production initiatives in Taranaki consistent with the *Regional Waste Strategy for Taranaki* and the waste management plans of the districts.

Outputs/Key performance indications

Performance measure	Actual performance
Assist sector leaders in six activity areas in exploring and implementing energy efficiency and waste minimisation..	Work towards this objective is delayed as the Waste Minimisation Officer role is vacant. The Council continues to engage in sector-related activities through promotion and education around waste minimisation.
Work with the agricultural sector to identify, implement and/or promote waste minimisation opportunities.	Work towards achieving this is delayed as the Waste Minimisation Officer role is vacant. The Council continues to promote waste recovery within the agricultural sector through education and publicity e.g., for national agrichemical container and plastic wrap recovery programmes.
Facilitate a regional approach to waste management initiatives and programmes at policy, management, and implementation levels, in particular servicing the Taranaki Solid Waste Management Committee, implementing a revision of the Regional Waste Strategy by June 2021, and partnering in delivering waste plans for the three districts of Taranaki.	Servicing of the Taranaki Solid Waste Management Committee is continuing in 2015/2016, with a further meeting held in August. The Waste Minimisation Education Annual Programme Plan will be reviewed during the 2015/2016 year.

Scoreboard - Outputs/Key performance indications



- On target
- Target may not be achieved
- Target will not be achieved
- Delayed
- Overdue

Sustainable land management plans and plant supply programme

Promoting sustainable land and riparian management by providing land management advice and information on an individual property basis and through advocacy and facilitation.

Commentary/Highlights

The hill country and land management teams have been focused on delivering Council's storm response package. Since the announcement of the package, over 52,000 native plants have been re-planted in flood-damaged riparian margins and an extra 6,000 poplar poles have been planted for hill country erosion. The total number of poplar and willow poles planted this winter is around 9,000. The re-grassing of slip tails in the spring and fencing repairs to South Taranaki and Regional Erosion Support Scheme (STRESS) fences in the summer will complete the delivery of the relief package. All of the Council's storm relief funds have been allocated. The Council has also received \$150,000 from the Government to complement Council's storm package. This will be distributed over the coming months.

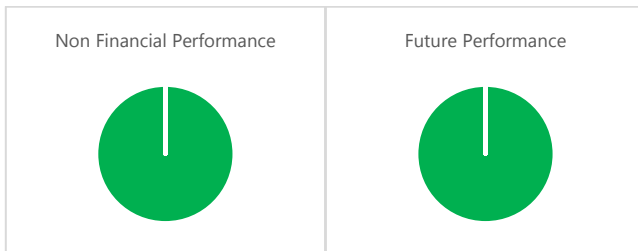
The land management team will also be preparing for the delivery of the government's recently announced (\$416,000) storm resilience and infrastructure relief package. With the storm response being the focus particularly of the hill country team, core work such as writing and monitoring farmplans has been limited.

Outputs/Key performance indications

Performance measure	Actual performance
Planning services. Provide property planning services to landholders. Prepare plans covering 1,000 hectares of land use capability mapping in the hill country and 100 riparian plans in the intensive water management zone. By the end of the period of this Plan it is intended to have active or completed riparian plans in place for over 99% of dairy farms (approximately 1,680) and active comprehensive farm plans in place for over 69% of hill country in private ownership where approximately 840 sheep and beef farms are located.	There have been no comprehensive farm or agroforestry plans for September 2015 and year to date. Five riparian plans have been completed.
Monitoring and reporting. Liaise with and monitor approximately 2,600 riparian plans and 100 farm plans and report on the implementation of the recommended fencing and planting.	For September 2015, there have been 168 observations and 518 events, a total of 686 liaisons. For the year to date, there have been 357 observations and 1,710 events, a total of 2,067 liaisons. The riparian implementation report is to be completed post September 2015.
Provision of advice. When requested, provide advice on sustainable land management practices within ten working days.	For the first quarter, staff have responded to 79 requests.
Provide servicing and support to the Taranaki Tree Trust and assistance to other organizations involved in promoting sustainable land management.	Continued to provide administrative and treasury support services to the Taranaki Tree Trust.
Provide annually, on a cost-recovery basis, approximately 600,000 suitable plants for land stabilisation, soil conservation and riparian planting programmes.	To the end of September, 427 clients have ordered 182,753 riparian plants for the 2016 winter planting season.



Scoreboard - Outputs/Key performance indications



- On target
- Target may not be achieved
- Target will not be achieved
- Delayed
- Overdue

Biodiversity

Maintaining and enhancing the indigenous biodiversity of the Taranaki region, working alongside landowners and other groups and agencies in accordance with the Council’s policies and biodiversity strategy priorities.

Commentary/Highlights

Officers continue to work with Landowners to prepare Biodiversity plans that protect the values within their Key Native Ecosystems (KNE). Work on existing plans including: fencing, planting and pest plant and animal control, continues.

Staff are actively looking for new sites that meet the Key Native Ecosystem criteria with particular focus on areas that are close to existing sites to provide corridors of protection across the landscape.

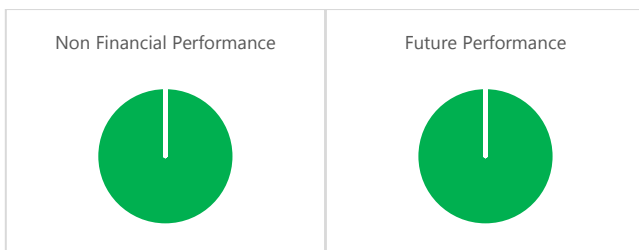
Officers are working with our partners within the Biodiversity Trust assisting the trust board with funding and administrative support as they develop their procedures and strategic direction.

A Memorandum of Understanding has been drafted between Council and the Trust outlining Council’s ongoing financial support.

Outputs/Key performance indications

Performance measure	Actual performance
Prepare at least 10 biodiversity plans per annum for properties containing key native ecosystems (KNE).	Eleven KNEs were initially for a new Biodiversity Plan in 2015/2016. Two plans were completed in August. Work is progressing well with eight of the remaining nine plans. (10 Biodiversity Plans were prepared for landowners with KNEs during the previous 2014/2015 financial year).
Initiate and support implementation of work programmes on all KNE’s with a biodiversity plan and monitor and report on progress.	Annual Work Plans have been approved for the 74 biodiversity plans prepared to date and funding has been allocated where appropriate. Works implementation has been carried out at some sites is expected to increase over the summer months. The preparation of this year’s biodiversity plans is progressing.

Scoreboard - Outputs/Key performance indications



- On target
- Target may not be achieved
- Target will not be achieved
- Delayed
- Overdue



Enhancement grants

Promoting the protection of the environment through the provision of targeted enhancement grants.

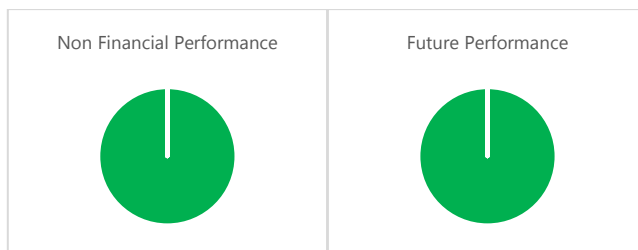
Commentary/Highlights

Enhancement grants provide funding for a range of the Council’s programmes including Key Native Ecosystems, wetland protection and STRESS. Funding is provided for projects as outlined in plans that are agreed to with the landowner. This funding also traditionally supports the Taranaki Tree Trust funding rounds. Officers are working with the Tree Trust to transition this funding to the newly formed Taranaki Biodiversity Trust.

Outputs/Key performance indications

Performance measure	Actual performance
Implement a programme using environmental enhancement grants for the protection of biodiversity habitats of regional significance.	This year \$318,000 of \$352,000 has been allocated to projects; This year \$87,440 has been paid out for operational work. Projects include KNE plans, regionally significant wetlands and support of the Taranaki Biodiversity Trust.

Scoreboard - Outputs/Key performance indications



- On target
- Target may not be achieved
- Target will not be achieved
- Delayed
- Overdue



Biosecurity planning

Preparing, adopting and maintaining comprehensive and publicly considered policies, plans and strategies that will deliver to the Taranaki community, efficient and effective management of the Council's biosecurity functions.

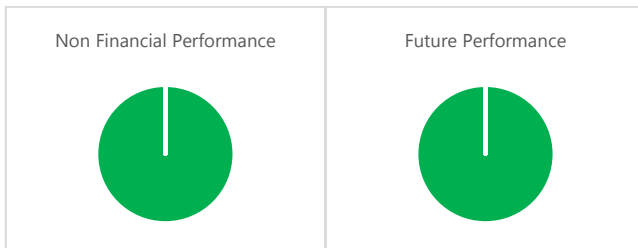
Commentary/Highlights

Progress is continuing on the review of the Pest Management Plan for Taranaki (RPMP), including the incorporation of national directions.

Outputs/Key performance indications

Performance measure	Actual performance
Complete ten-yearly review of the Pest Management Plan for Taranaki in 2015/2016 and an interim review in 2020/2021.	A position paper has been prepared and targeted consultation undertaken. Consultants have been commissioned to prepare a section 72 cost benefit analysis report - the draft report has been received. Public notification of a regional pest plan is to be deferred until after promulgation of the national policy direction (continual delays) and to align with regional council sector initiatives to collaboratively develop RPMP templates and programmes.

Scoreboard - Outputs/Key performance indications



- On target
- Target may not be achieved
- Target will not be achieved
- Delayed
- Overdue



Pest animal and pest plant management

Controlling pest animals and controlling or eradicating pest plants to minimise their adverse effects on biodiversity, primary production and the regional economy and environment.

Commentary/Highlights

The self help possum control programme continues with landowners in the eastern zone undertaking maintenance to ensure they meet strategy requirements. Preparation for the letting of a contract to complete the urban pest control operation in New Plymouth is well advanced and control will be undertaken in the summer months.

Planning for the third and final round of control of Old Mans Beard within the Kaupokonui catchment is almost complete, following this the Kaupokonui catchment will be removed from the current exemption from strategy rules. An intensive urban pest plant inspection programme is planned for early November. Land owners with pest plants on their properties will be required to undertake control.

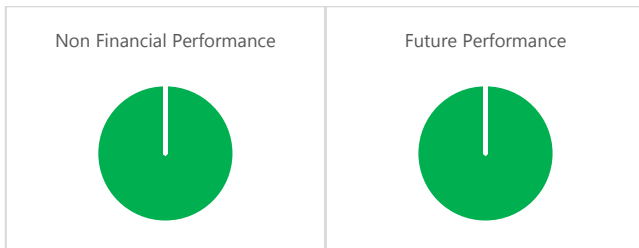
Officers continue to respond to public enquiries on a range of pest plant and animals.

Outputs/Key performance indications

Performance measure	Actual performance
Dependent upon the review of the Pest Management Plan for Taranaki:	
Undertake property inspections, provide advice and, where necessary, enforcement action, for the self-help possum control and sustained control pest plant programmes.	The eastern zone of the self help possum control programme continues throughout this quarter. 1,394 properties have had maintenance facilitated. No self help monitoring has been undertaken to date, this is due to commence in October. No Notices of Direction have been issued under the self help Possum Programme. 1,247 "A" property pest plant inspections undertaken this quarter, 380 "B" properties and 62 "C" properties. Notices of direction issued under the Pest Plant Programme this quarter - 67. No further action required on outstanding Notices to date.
Engage with the community and raise awareness about management and control of pests, including providing advice and responding to public enquiries relating to pest issues.	The Council did an insert into the local farming magazine as part of its public awareness campaign. This insert focused on several regional pest plant species. 39 pest plant enquires have been received and actioned for strategy pests. 55 pest animal enquires have been received and actioned for strategy pests. In addition to this, the Council received 8 enquiries regarding non-strategy animal pests such as rats and insects.
Monitor and report trends for key pest species in the region and effectiveness of pest control programmes.	The first section of monitoring of the self help possum control programme will commence following the first maintenance round which runs from July - October 2015
Undertake urban pest programme in New Plymouth targeting, possums, rats and mustelids.	Discussions and planning are under way for the final phase of this programme between the Huatoki and the Herekawe Streams. . The area is estimated to be 1,000 hectares consisting of approximately 16,000 residences.
Implement control operations for the New Plymouth urban pest programme	Planning is underway for the final stage of the urban pest programme from the Huatoki Stream to the Herekawe Stream.

Performance measure	Actual performance
Implement control operations for the eradication of selected pest plants.	Eight direct control operations have been undertaken on 'Eradication Pest Plants' during the first quarter.
Implement control operations for the Kaipokonui Old Mans Beard control programme.	Planning has commenced for the next phase of the Old Mans Beard programme on the Kaipokonui catchment. Tenders will be sent out in October for a November control programme.
Implement control operations for selected Key Native Ecosystems.	Landowners and Council officers undertook or commissioned pest plant and animal control work at key native ecosystems in keeping with Biodiversity Plans and associated budgets. During 2014/2015 all but two KNE with Biodiversity Plans received some form of pest control (plants and or animal control).
Develop and implement biological control programmes for pest plants. Make releases of control agents when appropriate.	No releases of biological agents this quarter.
Provide advice on and, if necessary, implement small-scale control of unwanted plant organisms.	14 enquiries have been received for non-strategy pest plants this quarter. Advice was provided as appropriate.
Implement the National Pest Plant Accord, inspecting all plant nurseries and retail outlets annually to promote and, where necessary, enforcing the prohibition from propagation, sale or distribution of specified unwanted plant organisms.	No nursery inspections have been undertaken this quarter.

Scoreboard - Outputs/Key performance indications



- On target
- Target may not be achieved
- Target will not be achieved
- Delayed
- Overdue



Regional land transport planning

Contributing to an effective, efficient and safe land transport system in the public interest.

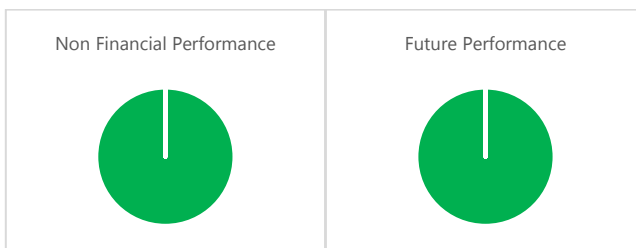
Commentary/Highlights

Implementing the adopted *Regional Land Transport Plan for Taranaki 2015/2016 – 2020/2021* is ongoing. Officers continue to provide support to key transport committees such as the Regional Transport Committee and State Highway 3 Working Party. Officers continue to liaise with other regions and agencies and also respond to submissions as required.

Outputs/Key performance indications

Performance measure	Actual performance
Complete preparation/full reviews and interim reviews of the transport policies, plans and strategies:	
Review and make adjustments to the regional land transport plan, as required, in accordance with statutory requirements.	No adjustments or variations have been required to the Regional Land Transport Plan (RLTP).
During 2017/18 complete a mid-term review of the Regional Land Transport Plan 2015/16-2020/21 in 2017/2018.	The regional component of the RLTP is being implemented through a number of activities. These are regularly reported on. No further action is required in 2015/2016.
Review and make adjustments to the Transport Activity Procurement Strategy, as required, in accordance with statutory requirements.	The Transport Activity Procurement Strategy for the Taranaki region is current and ongoing. All reviews are up to date.

Scoreboard - Outputs/Key performance indications



- On target
- Target may not be achieved
- Target will not be achieved
- Delayed
- Overdue

Public transport

Promoting the provision of community public transport in Taranaki and assist the transport needs of the transport disadvantaged.

Commentary/Highlights

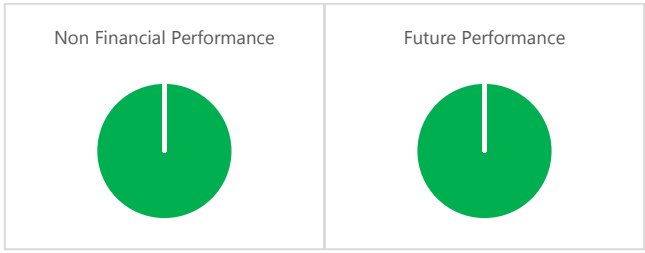
The Total Mobility Scheme continues to assist people with impairments throughout the region. Negotiations to finalise a new contract with Ironside Vehicle Society are continuing. Ironside will be eligible for the NZ Transport Agency (Agency) 100% funded wheelchair hoist payment (\$10 excluding GST) as part of the new contract.

The Agency approved funding investment for the Connector service as part of the *Regional Land Transport Plan for Taranaki 2015/2016 – 2020/2021*. This is a significant and welcome financial boost for the service. Existing passenger transport services continue to be provided throughout the region with ongoing monitoring of patronage, farebox recovery and the region's commerciality ratio. Patronage across these services is down on the corresponding quarter in 2014/2015. This decrease in numbers is also reflected in lower revenues.

Outputs/Key performance indications

Performance measure	Actual performance
Provide Total Mobility subsidy assistance to qualifying persons through the New Zealand Transport Agency supported Total Mobility Scheme. Process complete applications from eligible applicants within 10 working days.	Provided Total Mobility Scheme services to the targeted areas — 10,455 (41,556—2014/2015) passenger trips have been made under the Total Mobility Scheme. An additional 2,374 (7,383) trips have been made by the Ironside Vehicle Society. ID cards were issued to 100% (100%) of eligible applicants within the required timeframe.
Operate public transport services in the New Plymouth district and regional Taranaki consistent with the Regional Public Transport Plan subject to funding approval from the New Zealand Transport Agency and the availability of local share funding.	Passenger transport services in New Plymouth district and regional Taranaki were operated consistent with the Regional Public Transport Plan. Funding for the services, including the Hawera to New Plymouth (Connector) service, has been approved by the NZ Transport Agency.
Monitor the New Plymouth bus service contract including patronage growth and fare box recovery.	Services have been provided as contracted. No variations or issues arose during the month. YTD patronage is 159,837 (2014/2015 - 166,781). YTD farebox 46.9% (39%).
Monitor the regional bus service contracts including patronage growth and fare box recovery.	Services have been provided as contracted. No variations or issues have arisen during the month. YTD patronage is 8,884 (2014/2015 - 28,113). YTD farebox 26.1% (27.6%). (Patronage data includes the Connector service. Farebox recovery excludes direct funding from WITT and TDHB for the Connector service).
Monitor the commerciality ratio of the region's public transport services and publish the ratio annually.	The commerciality ratio for the region's public transport services YTD is 43.3% (2014/2015 - 38.9%).
Review public bus service fares annually to ensure passengers pay a fair share of the cost of the services.	The review is scheduled for October 2015.
Provide financial assistance to the Ironside Vehicle Society subject to funding eligibility criteria being met.	A new contract for 2015/2016 is being negotiated with Ironside. Funding of 50,000 has been approved.

Scoreboard - Outputs/Key performance indications



- On target
- Target may not be achieved
- Target will not be achieved
- Delayed
- Overdue

Harbour management

Promoting safe navigation for all users of the waters of Port Taranaki.

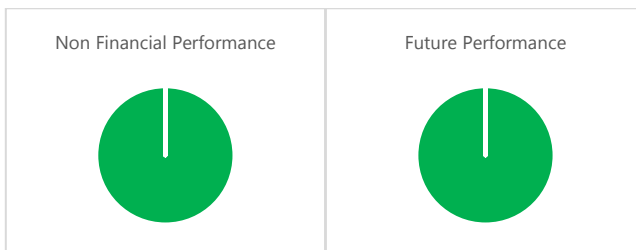
Commentary/Highlights

There were no significant navigation and safety incidents at the Port and there was compliance with required codes and management systems. Post the Lake Triview grounding in 2014, beyond the harbour limits, the Council is working with Port Taranaki and others to develop a ship monitoring and drift alert system.

Outputs/Key performance indications

Performance measure	Actual performance
Provide harbourmaster and harbour warden services for Port Taranaki and implement the Navigation Bylaw for Port Taranaki and Approaches. No significant breaches of the requirements of the New Zealand Port and Maritime Safety Code, including the Port Taranaki Harbour Safety Management System.	Appointed new Harbour Master- Captain N Armitage and re-warranted Harbour Masters and Deputy Harbour Masters.

Scoreboard - Outputs/Key performance indications



- On target
- Target may not be achieved
- Target will not be achieved
- Delayed
- Overdue

Hazard Management



Civil defence emergency management

Promoting and enhancing, within the Taranaki community, an integrated comprehensive emergency management system including reducing risk, maintaining readiness, and providing response and recovery capacity and capabilities.

Commentary/Highlights

The large storm event with attendant widespread flooding and flood damage to infrastructure and land in June 2015 led to the declaration of a state of emergency, the evacuation of Waitotara, and a large number of flights to provide emergency supplies and evacuations to the residents of eastern Taranaki. There was a smaller localized flood event in Opunake some weeks later, and CDEM staff have also had to track a potential tsunami event and deal with several small earthquake events - fortunately none causing damage. The national 'Shakeout' earthquake drill and awareness campaign in September had over 21,000 participants in Taranaki.

Following reviews of these events, members of the Co-ordinating Executive Group and the Civil Defence Emergency Management Group are reflecting on the effectiveness and efficiency of existing structures and means of delivery of civil defence activities in Taranaki. Opportunities for enhancement will be considered during the review of the Group Plan, due in 2016/2017.

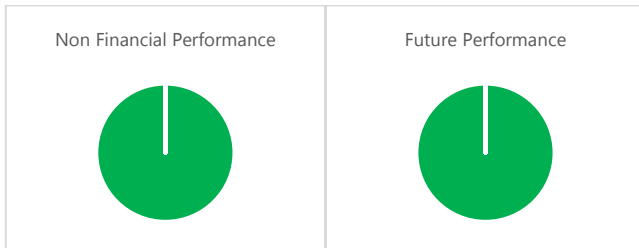
Outputs/Key performance indications

Performance measure	Actual performance
Prepare, implement, monitor and report upon the Taranaki Civil Defence Emergency Management Annual Business Plan.	The 2014/2015 Annual Business Plan for Taranaki Civil Defence and Emergency Management (CDEM) was implemented during the year and its implementation has been reported to the first meeting of the CDEM Group in 2015/2016. The first round of advisory groups, the Co-ordinating Executive Group and CDEMG meetings have been held (2015/2016 year). Taranaki CDEM is preparing for the regional implementation of the national Emergency Management Information System (EMIS), which has required ongoing modifications and customisation to make it fit for purpose. The proposed business plan and resourcing budget for 2015/2016 has been presented to CDEMG and adopted. Staff are beginning to draft the 2016/2017 work plan for consideration by CEG and CDEMG during November/December, prior to input into councils' Annual Plan processes.
Develop, implement, monitor and report upon the Civil Defence Emergency Management Public Education Plan for Taranaki. Review the Plan in 2016 and 2021	Council staff are continuing the in-school delivery of educational material and public presentations in 2015/2016. Whanau Resilience Project educational material is being distributed. The national 'Shakeout' earthquake awareness campaign is to be delivered at regional level (school enrolments, newspaper coverage, advertisements etc) in October 2015. Planning for this is well underway. Approximately 21,000 residents of Taranaki have registered to participate.



Performance measure	Actual performance
Implement, monitor and report upon the Civil Defence Emergency Management Group Plan for Taranaki 2012, and review, draft, and notify the next Plan in 2017	The Civil Defence Emergency Management Group Plan has been implemented through the 2014/2015 Annual Business Plan, and its implementation reported to Council and the Taranaki Civil Defence Emergency Management Group. The work plan for 2015/2016 is being implemented as agreed with the Group.

Scoreboard - Outputs/Key performance indications



- On target
- Target may not be achieved
- Target will not be achieved
- Delayed
- Overdue

Flood management and general river control

Providing accurate and timely flood warnings, providing flood control advice and undertaking minor works and associated actions to minimise and prevent damage by floods and river erosion.

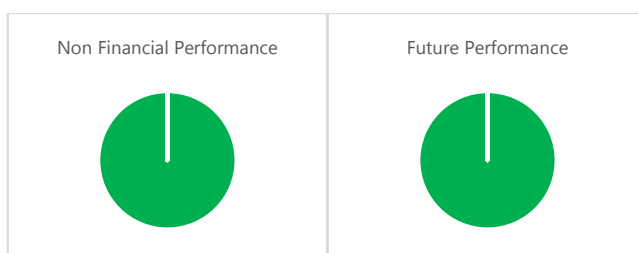
Commentary/Highlights

The large storm event during June 2015 generated a significant number of enquires about flood damage to properties. Staff visited many properties providing advice and assessing damage. Minor works were undertaken at a number of locations around the region in association with landowners.

Outputs/Key performance indications

Performance measure	Actual performance
Effectively monitor rainfall and river levels and issue timely flood warnings. Maintain continuous monitoring systems (100% functional) and issue timely warnings for all cases, where necessary, in accordance with the Flood Event Standard Operating Procedure (approximately 35 warnings per annum).	A total of 16 watches and 6 warnings (22 notifications) have been issued to date in the 2015/2016 year (63 notifications were issued in 2014/2015 and 57 in 2013/2014). In all instances, flood monitoring was undertaken in accordance with the Flood Event Standard Operating Procedure.
Undertake minor emergency river and flood control works when necessary.	No emergency works requiring Council funding have been required.
Respond to 100% of requests for drainage, river and flood control advice and assistance within ten working days.	A large number of requests for advice and information on river control and flood protection have been followed up on since the June 2015 flood event and advice has been provided as required.
Facilitate river control projects for the environmental enhancement of the region's waterways.	To date, no river control projects have been identified or required to be undertaken for the environmental enhancement of the region's waterways.

Scoreboard - Outputs/Key performance indications



- On target
- Target may not be achieved
- Target will not be achieved
- Delayed
- Overdue

River control schemes

Managing and maintaining river control scheme works to accepted design standards to minimise and prevent damage by floods and river erosion.

Commentary/Highlights

All four of the Council's river control schemes performed well during the June flood event. Minor damage occurred to both the Lower Waiwhakaiho and the Waitara scheme infrastructure along with erosion and channel damage occurring on the Waitotara and Okato.

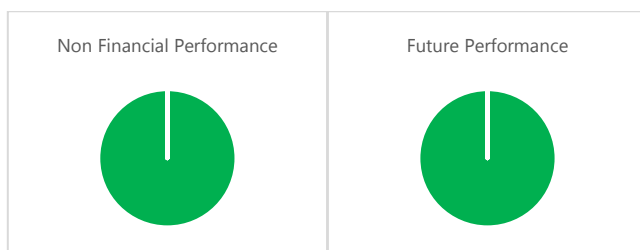
Remedial works undertaken include: channel management and erosion control works on the Kaihihi Stream at Okato and on a small section of the Waiwhakaiho River; extensive planting works on the Waitotara where flood damage has occurred and affected the river channel alignment in the reach of the river both upstream and downstream of the SH3 Bridge; and Waitara block work and stopbank repair works.

The first two stages of the Lower Waitara River Scheme upgrade works are nearing completion and detailed design of the Stage 3 works is underway. It is proposed that these works will be completed by May 2016.

Outputs/Key performance indications

Performance measure	Actual performance
Manage all flood and river control schemes across the region in accordance with asset management plans; including Lower Waiwhakaiho, Lower Waitara, Okato and Waitotara Schemes.	All schemes have been maintained as per the respective asset management plans.
Manage other minor river schemes to standards as agreed with scheme participants.	No works have been planned for this period.
Design and construct upgrade works for the Lower Waitara River Flood Control Scheme.	The Lower Waitara Scheme upgrade Stages 1 and 2 are almost complete. Stage 1B is substantially completed and Stage 1A will be substantially complete by 30 October 2015. Stage 2 has been divided into 4 sub stages: Stage 2D - Contract let - substantially completed by 7 April 2015, Stage 2C - Contract let - works substantially complete, Stage 2B - contract let - substantially complete, Stage 2A - Contract let - works complete.

Scoreboard - Outputs/Key performance indications



- On target
- Target may not be achieved
- Target will not be achieved
- Delayed
- Overdue

Recreation, culture and heritage



Regional gardens

Ensuring that Hollard Gardens, Tupare and Pukeiti are maintained and enhanced as regionally significant recreational and heritage amenities.

Commentary/Highlights

The upgrade project at Pukeiti is making steady progress, works currently in progress include: carparking and arrival, covered walkway, education centre, water wheel walk, Keiller Garden and additional associated landscaping and garden development. The Taranaki Iwi Treaty Settlement signing was a major event held at Pukeiti in September. The opening of the newly developed Keiller Garden occurred during October.

Both Tupare and Hollard Gardens are in very good condition. At Tupare some removal and thinning of trees has occurred to increase light and the extension of the water reticulation system is planned in the coming months. An upgraded entranceway at Hollards markedly improves the arrival experience.

All gardens are gearing up for the Garden Spectacular starting at the end of October.

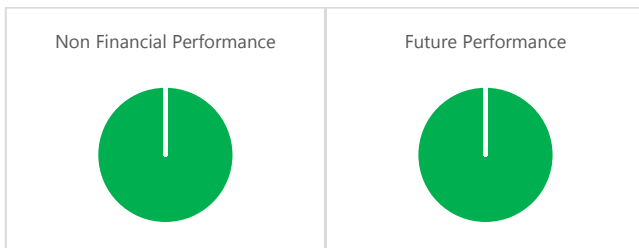
Outputs/Key performance indications

Performance measure	Actual performance
Provide three regional gardens (Tupare, Hollard Gardens and Pukeiti) for free general use by the regional community. Three gardens open 9am to 5pm seven days a week, with Hollard Gardens and Tupare open till 8pm during daylight saving hours.	The gardens are open seven days a week from 9:00am to 5:00pm (to 8.00pm during daylight saving time for Tupare and Hollard Gardens). Entry is free to all three properties.
Encourage the increased use of the regional gardens by the community for recreational purposes and for specific events.	To date, Tupare has attracted approximately 3,555 visitors (29,209—2014/2015) with Hollard Gardens attracting approximately 1,830 (12,858). Pukeiti has had 1,750 (30,421) visitors. There have been 7 (42) events at Tupare, 18 (47) at Hollard Gardens and 3 (31) at Pukeiti. All three properties are part of the Powerco Taranaki Garden Spectacular.



Performance measure	Actual performance
<p>Continue implementing the Pukeiti asset management plans focusing on completing the upgrade works at Pukeiti. Priority tasks to be completed include: enhancing the garden and the Rhododendron Collection; continuing the implementation of the Plant Collection Plan; refurbishing the Lodge and surrounds; stabilising the cultivated area to the south of the Lodge by way of a retaining wall; refurbishing the plant borders; renovating the Pukeiti lookout; completing the rainforest interpretation material; subject to demand, extending the carpark; upgrading the outer ring tracks; reconfiguring and upgrading the Gate House.</p>	<p>The upgrade work at Pukeiti is in full swing with a number of significant projects completed. They include the workshop and staff facilities upgrade, the arrival experience which comprises new formed carparks, new shelters and access to rear carpark, lowered speed zone for pedestrian safety, lighting, landscaping and bold signage.</p> <p>The first of the three landscape installations is also now complete, namely the Keiller Rhododendron Home Garden. Other projects in progress with construction near complete are the walkway and covered areas. These works include a dramatic new elevated walk through the Vireya Walk. The Kokopu house will feature an engaging treehouse overlooking a haven for our native endangered fish. The Bublitz Education Centre will feature a display of fresh water aquatic life as well as a workshop area for school groups. The Waterwheel Walkway will lead you out of the covered areas on raised platforms through the lush rainforest to a viewing platform overlooking the stream and historic waterwheel. All these walkways and covered areas are wheelchair accessible and are able to be lit at night.</p>
<p>Review and adopt asset management plans for Tupare, Hollard Gardens and Pukeiti by 31 October 2017.</p>	<p>Latest asset management plans were adopted by the Council in September 2014. No further action required until 2016/2017.</p>

Scoreboard - Outputs/Key performance indications



- On target
- Target may not be achieved
- Target will not be achieved
- Delayed
- Overdue



Puke Ariki

Maintaining an ongoing partnership relationship with the Puke Ariki regional museum and library including the ongoing use of display and presentation material within an annual project.

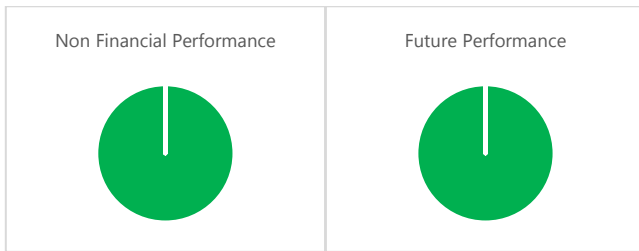
Commentary/Highlights

The relationship with Puke Ariki is progressing well. The projects for 2015/2016 (see below) have been agreed upon and are in the process of being delivered.

Outputs/Key performance indications

Performance measure	Actual performance
Maintain an ongoing partnership relationship with the Puke Ariki regional museum and library including the ongoing use of display and presentation material within an annual project.	Quarterly TRC/Puke Ariki partnership meetings are held to plan to review progress on the agreed annual projects and to agree upon future projects. In 2015/2016 the Council's partnership with Puke Ariki will contribute to the following annual projects: Sunlight exhibition (\$80,000), STQRY APP (\$40,000), Events (\$5,000), South Taranaki Museum Trust (\$25,000).

Scoreboard - Outputs/Key performance indications



- On target
- Target may not be achieved
- Target will not be achieved
- Delayed
- Overdue



Yarrow Stadium

Facilitating the continued maintenance and development of Yarrow Stadium.

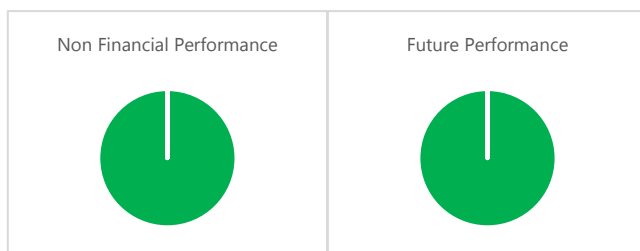
Commentary/Highlights

The Management Agreement between the Taranaki Stadium Trust and the New Plymouth District Council is working well. The Council and the New Plymouth District Council are undertaking a process to adopt maintenance and development programmes through to June 2025. The programme through to 30 June 2015 is substantially complete. The majority of funding for 2015/2016 will be used for debt repayment following the recovering of the stand roofs.

Outputs/Key performance indications

Performance measure	Actual performance
Contract with New Plymouth District Council for the operation and management of Yarrow Stadium.	The Trust and the New Plymouth District Council have a management agreement for the operation and management of Yarrow Stadium for the 2015/2016 year. New Plymouth District Council are operating and managing Yarrow Stadium under this agreement.
Undertake asset management planning for the future maintenance, enhancement and development of Yarrow Stadium.	During 2014/2015, the Council and the New Plymouth District Council commenced a process of long-term asset planning for the future maintenance, enhancement and development of Yarrow Stadium. This will conclude with agreed programmes of maintenance and development for the period 2015/2025. This is expected to be completed by the end of 2015.
Provide regional funding for the future maintenance, enhancement and development of Yarrow Stadium.	The funding provision (\$876,000) for 2015/2016, to be used for the ongoing maintenance, enhancement and development of Yarrow Stadium, will be transferred to the Taranaki Stadium Trust throughout the year. The Council and the New Plymouth District Council are undertaking a process to adopt maintenance and development programmes through to June 2025. The programme through to 30 June 2015 is substantially complete. The majority of funding for 2015/2016 will be used for debt repayment following the recovering of the stand roofs.

Scoreboard - Outputs/Key performance indications



- On target
- Target may not be achieved
- Target will not be achieved
- Delayed
- Overdue

Regional Representation, Advocacy and Investment Management



Investment management

Ensuring that the equity, property and treasury investments owned by the Council are efficiently managed.

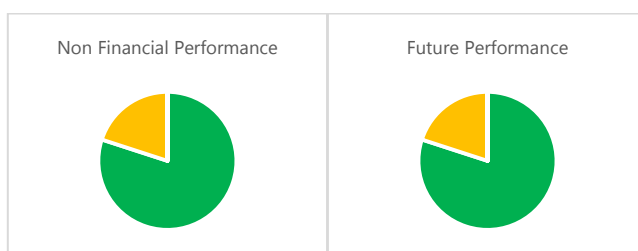
Commentary/Highlights

Council's investment management activities are working well within defined policies and procedures and to *Investment Policy* targets. Achieving the Council's interest rate return targets is challenging in the current low interest environment.

Outputs/Key performance indications

Performance measure	Actual performance
Consider Port Taranaki's annual statement of corporate intent and monitor performance against established targets on an annual basis.	Port Taranaki Ltd's statement of corporate intent for 2015/2018 was considered by the Council on 11 August 2015. Port Taranaki Ltd's performance was reviewed when considering their 2014/2015 Annual Report at the Council's Ordinary Meeting on 22 September 2015. The half-year results to 31 December 2015 will be considered by the Council in the first half of 2016.
Appoint Directors at Port Taranaki Ltd's annual general meeting and at other times as required.	Messrs Taylor and Horton retired by rotation at the 24 September 2015 Annual General Meeting of Port Taranaki Ltd. The Council reappointed Messrs Taylor and Horton at the same meeting. The Council is commencing a process of appointing a Director to the current vacancy on the Board - this will be undertaken pursuant to the Director Appointment Policy.
Undertake on-going liaison with port company directors and management.	Regular formal and informal briefings and discussions occur between the Board and the Council.
Manage and, where appropriate, divest leasehold land in accordance with the Council's Investment Policy.	Currently managing leasehold land in accordance with the Council's Investment Policy. In 2014/15 the Council achieved a 5.68% return from leasehold land rentals. A similar return is expected in 2015/2016.
Manage and maximise the returns from treasury investments in accordance with the Council's Investment Policy.	All treasury investments are in accordance with the Council's Investment Policy. Treasury investment returns are below target in current low interest rate environment.

Scoreboard - Outputs/Key performance indications



- On target
- Target may not be achieved
- Target will not be achieved
- Delayed
- Overdue



Community engagement

Promoting community awareness and understanding of the Council's functions and activities, and making quality and timely information publicly available.

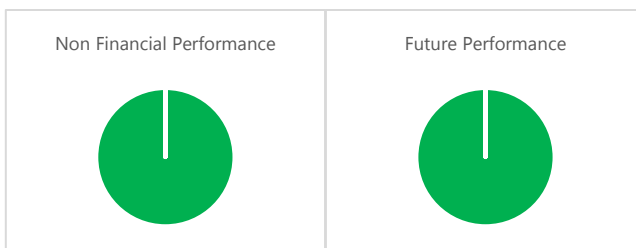
Commentary/Highlights

The implementation of the Council's digital and social media strategy is the primary focus and good progress is being made on all fronts.

Outputs/Key performance indications

Performance measure	Actual performance
Produce regular editions (4 per annum) of the Recount newsletter to over 1,000 stakeholders through a range of channels.	One issue of Recount (1,200 copies) was produced and distributed in September. It was also published to the Council's website. Total for year to date - 1.
Engage with the community across a range of channels including print and digital publications, news media, websites and mobile and social media.	Content is reviewed and maintained on external Council websites and the Council's intranet. Five companies were shortlisted from the Expressions of Interest received for the development of a new website. Social media activity continues to grow with more than 860 followers on the Council's Facebook page. The main topics of interest on social media have been praise for a Citylink bus driver, the Council's Storm Recovery package and weather warnings.
Implement the Council's environmental awards programme.	Fifteen awards were selected from 22 nominations. The awards will be presented on Thursday 29 October.
Provide an on-going environmental education programme for school children and the wider community including class visits, field trips and the Pukeiti Rainforest School.	39 (63 YTD) class visits/field trips of 1,250 (2,011) students, including Pukeiti Rainforest School, 3 (3) staff meetings, 3 (3) professional development session and 0 (1) issues of SITE newsletter distributed.

Scoreboard - Outputs/Key performance indications



- On target
- Target may not be achieved
- Target will not be achieved
- Delayed
- Overdue



Advocacy and response

Advocating and responding, on behalf of the Taranaki community, to initiatives proposed by other agencies, when those initiatives affect the statutory responsibilities of the Council or relate to matters of regional significance, which are of interest or concern to the people of Taranaki.

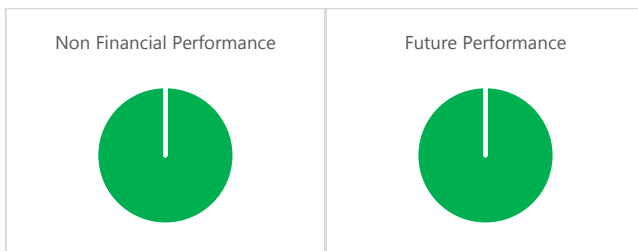
Commentary/Highlights

A submission was made on the NES for Plantation Forestry. Council officers continue to be involved in various forums, mainly in Wellington, associated with policy development, advocacy, liason and response to activities.

Outputs/Key performance indications

Performance measure	Actual performance
Assess the implications of policy initiatives proposed by other agencies including discussion documents, proposed policies, strategies, plans and draft legislation, and respond within required timeframes on approximately 20 occasions per year.	No submissions were made during September 2015. In the year to date, one submission has been made.

Scoreboard - Outputs/Key performance indications



- On target
- Target may not be achieved
- Target will not be achieved
- Delayed
- Overdue



Governance

Facilitating public representation by the Council and its committees in accordance with statutory requirements.

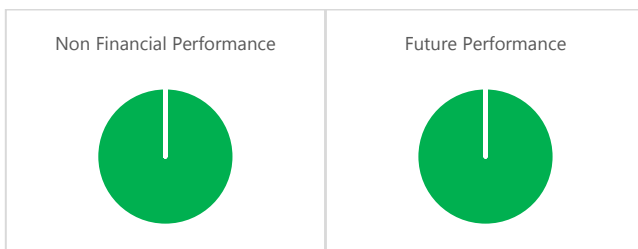
Commentary/Highlights

The Council is on target with all its statutory governance and engagement obligations.

Outputs/Key performance indications

Performance measure	Actual performance
Complete statutory public accountability documents including long-term plans in 2017/2018, 2020/2021 and 2023/2024, annual plans in years in which a long-term plan is not prepared, and an audited annual report each year.	Statutory planning and reporting accountability documents have all been prepared within statutory requirements and timeframes. The 2014/2015 Annual Report was adopted on 22 September 2015. The draft 2016/2017 Annual Plan will be considered by the Council in February 2016.
Preparation of agendas and meetings in accordance with Local Government Official Information and Meetings Act 1987.	Agendas are publicly available at least 48 hours before each meeting and minutes are prepared and adopted for all meetings.
Conduct of meetings in accordance with Standing Orders and the Local Government Official Information and Meetings Act 1987.	All Council meetings are conducted in accordance with adopted Standing Orders and the Local Government Official Information and Meetings Act 1987.
Successful conduct of triennial local authority elections in 2016, 2019 and 2022.	The 2013 local authority elections were held in October 2013. The elections were successfully completed with no appeals or judicial reviews held. The next local authority elections are in October 2016.

Scoreboard - Outputs/Key performance indications



- On target
- Target may not be achieved
- Target will not be achieved
- Delayed
- Overdue