

# TOTAL MOBILITY AROUND NEW ZEALAND

A regional guide to using the Total Mobility scheme





---

### **Waka Kotahi NZ Transport Agency**

First published 2010

Updated July 2021

ISBN 978-0-478-37127-7 (print)

ISBN 978-0-478-37128-4 (online)

14-108

If you have further queries, call our contact centre on 0800 699 000 or write to us:

Waka Kotahi NZ Transport Agency

Private Bag 6995

Wellington 6141.

### **Copyright information**

Copyright ©. This copyright work is licensed under the Creative Commons Attribution 4.0 International licence. In essence, you are free to copy, distribute and adapt the work, as long as you attribute the work to Waka Kotahi NZ Transport Agency and abide by the other licence terms. To view a copy of this licence, visit <http://creativecommons.org/licenses/by/4.0/>

The permission to reproduce material in this publication does not extend to any material for which the copyright is identified as being held by a third party. Authorisation to reproduce material belonging to a third party must be obtained from the copyright holder(s) concerned.

### **Disclaimer**

Waka Kotahi has endeavoured to ensure material in this document is technically accurate and reflects legal requirements. However, the document does not override governing legislation. Waka Kotahi does not accept liability for any consequences arising from the use of this document. If the user of this document is unsure whether the material is correct, they should refer directly to the relevant legislation and contact Waka Kotahi.

# Contents

<b>About the Total Mobility scheme</b>	<b>2</b>
<b>Visiting another region in New Zealand</b>	<b>3</b>
<b>Northland</b>	<b>4</b>
<b>Auckland</b>	<b>5</b>
<b>Bay of Plenty</b>	<b>7</b>
<b>Waikato</b>	<b>9</b>
<b>Hawke's Bay</b>	<b>11</b>
<b>Gisborne</b>	<b>13</b>
<b>Manawatū-Whanganui</b>	<b>14</b>
<b>Taranaki</b>	<b>16</b>
<b>Wellington</b>	<b>17</b>
<b>Nelson city and Tasman</b>	<b>18</b>
<b>Marlborough</b>	<b>19</b>
<b>West Coast</b>	<b>20</b>
<b>Canterbury</b>	<b>21</b>
<b>Otago</b>	<b>22</b>
<b>Southland</b>	<b>24</b>

# About the Total Mobility scheme

This guide provides an overview for Total Mobility scheme users and contact information for regions operating the scheme in New Zealand.

## What is the Total Mobility scheme?

Funded in partnership by local and central government, the Total Mobility scheme assists eligible people, with long-term impairments to access appropriate transport to meet their daily needs and enhance their community participation. This assistance is provided in the form of subsidised door to door transport services wherever scheme transport providers operate.

It provides:

- electronic cards or vouchers to eligible scheme members that subsidise the normal transport fare by 50% up to a maximum fare (set by the relevant regional council, or Auckland Transport)
- funding to scheme providers to help purchase and install wheelchair hoists
- payment to the owner of the wheelchair accessible vehicle for each Total Mobility scheme member who requires the use of a wheelchair hoist or ramp on a trip.

## Who administers the scheme?

The scheme is managed and operated by regional councils.

## How does the Total Mobility scheme work?

Scheme users are issued with an electronic card or a book of vouchers. You can obtain an electronic card or vouchers from the relevant regional council. Total mobility subsidies can be claimed anywhere in New Zealand where the scheme operates.

The subsidy per trip is 50% of the fare, up to a maximum subsidy. The maximum subsidy varies between regions; these costs are available under the regional information in this guide. If the total fare is more than the maximum subsidy you must meet the additional cost.

## Read more about the scheme

For general information about the scheme, visit:

[www.transport.govt.nz/area-of-interest/strategy-and-direction/total-mobility-scheme/](https://www.transport.govt.nz/area-of-interest/strategy-and-direction/total-mobility-scheme/)

## Note

While this guide provides information about the Total Mobility scheme, it does not guarantee travel. Factors outside of the control of Waka Kotahi may influence the availability of users to travel, such as individual regional council policies on subsidising out-of-town travel.

In addition, while the scheme has widespread support, individual transport operators may refuse to honour the card and/or vouchers. We recommend that you book your transport service by phone or check with the operator that they accept the card or vouchers before you start your journey.

# Visiting another region in New Zealand

## Information for visiting another region in New Zealand

- If you are from Auckland, Wellington, Christchurch, Otago, Waikato, Manawatū-Whanganui, Nelson/Tasman, Marlborough, Bay of Plenty, Northland or Taranaki where an electronic card is used, you will need to obtain vouchers before you travel to a region where an electronic card is not available.
- Contact the regional council at least 10 days before a planned trip, which will allow time for vouchers to be posted if required.
- When travelling in another region please advise the driver you are from out of town and are using a card and/or vouchers from your home town.
- You must present your total mobility card and/or vouchers to the driver at the start of the trip.

## Restrictions to the Total Mobility scheme in New Zealand

- The subsidy can only be accessed when travelling with approved transport operators (refer to transport operators section in each region below).
- No blue vouchers (for group travel and where payment is not made by a scheme member) issued outside your region will be accepted.
- Total mobility may not be used for travel that is undertaken as part of your work or that is paid for by another organisation such as ACC or DHB.
- Return trips are not covered by one transaction. Separate transactions must be made for each one-way trip.
- No waiting time is subsidised, unless specified in individual regions restrictions below.
- Passengers may travel where total mobility services are provided so long as no more than the local maximum fare is charged to the regional council.

# Northland

## Coverage

The scheme is only available in the Whangārei urban area.

## Transport operators

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

**Please remember that you may need to pre-book a wheelchair accessible vehicle.**

APPROVED TRANSPORT OPERATOR	CONTACT DETAILS	WHEELCHAIR ACCESSIBILITY
A1 Cabs	09 438 3377	Hoist available
Driving Miss Daisy Whangārei (bookings required)	09 430 8091 or 021 503 262	Hoist available
Freedom Driving Companion	09 430 0139 or 021 0226 1564	Hoist available
Kiwi Cabs	09 438 4444	Hoist available

## Costs

### Level of subsidy per trip

50%

### Maximum contribution by Northland Regional Council per trip

The maximum contribution per trip is \$30.

Note: Northland Regional Council will pay half the fare up to a maximum of \$60. Any additional fare must be paid in full by the user.

## Contacts

0800 002 004	Northland Regional Council Private Bag 9021 Whangārei Mail Centre Whangārei 0148
totalmobility@nrc.govt.nz	

# Auckland

## Coverage

The Total Mobility scheme is available across the whole Auckland region.

## Transport operators

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

**Please remember that you may need to pre-book a wheelchair accessible vehicle.**

APPROVED TRANSPORT OPERATOR	CONTACT DETAILS	WHEELCHAIR ACCESSIBILITY
Affordable Choice Cabs	09 832 0000	
Alert Taxis	09 309 2000	Hoist available
Allways Mobility Transport	09 828 8648	Hoist available
Auckland Co-operative Taxis	09 300 3000	Hoist available
Auckland Mobility Transport	09 827 7032	Hoist available
Budget Taxis	09 849 3000	Hoist available
Cheap Cabs	09 621 0505	
Corporate Cabs	09 377 0773	
Discount Taxis	09 529 1000	
Driving Miss Daisy (bookings required)	0800 948 432	Hoist available
FAB Drivers	09 576 5554	
Freedom Companion Driving Services NZ	0800 956 956	Hoist available
Kwik Cabs	09 486 3368	Hoist available
North Shore Taxis	09 488 8000	Hoist available
R & R Total Mobility	09 443 2506	Hoist available
Re-li-on-us Mobility	0800 025 999	Hoist available
Sky Mobility	09 390 0088	Hoist available
South Auckland Taxis	09 278 5678	Hoist available
SuperCare4u.com	09 630 2060	Hoist available
Taxis United	09 295 1000	Hoist available
Waiheke Executive Transport	09 372 6643	
Warkworth Taxis	09 425 0000	Hoist available
Western Cabs	0800 833 000	

## Costs

### Level of subsidy per trip

50%

### Maximum contribution by Auckland Transport per trip

The maximum contribution per trip is \$40.

Note: Auckland Transport will pay half the fare up to a maximum of \$80. Any additional fare must be paid in full by the user.

## Contacts

09 366 6400	Total Mobility Scheme Auckland Transport Private Bag 92250 Auckland 1142
0800 103 080	
ptenquiry@at.co.nz	



# Bay of Plenty

## Coverage

The Total Mobility scheme is available across Bay of Plenty including Rotorua, Tauranga, Te Puke, Mt Maunganui, Papamoa, Katikati and Whakatāne (limited service).

Total mobility does not operate in Murupara, Katikati, Kawerau or Ōpōtiki which has no taxi service.

## Transport operators

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

**Please remember that you may need to pre-book a wheelchair accessible vehicle.**

APPROVED TRANSPORT OPERATOR	CONTACT DETAILS	WHEELCHAIR ACCESSIBILITY
Driving Miss Daisy, Rotorua	07 347 4001 or 021 503 605 rotorua@drivingmissdaisy.co.nz	Hoist available
Driving Miss Daisy BOP, Tauranga	0800 363 000 or 027 607 7354 www.drivingmissdaisybop.co.nz info@drivingmissdaisybop.co.nz	Hoist available
Freedom Drivers Rotorua	07 213 1961 or 027 531 9767 freedomdrivers.co.nz rotorua@freedomdrivers.co.nz	Hoist available
Freedom Drivers Tauranga South	07 575 6324 or 027 489 7621 freedomdrivers.co.nz taurangasouth@freedomdrivers.co.nz	
Kate's Kabs, Katikati	07 549 2986 or 022 045 0525 ndkiwitours.co.nz ndkiwitoursnz@gmail.com	Hoist available
Kubat Taxis, Tauranga	0800 698 294 www.kubat.co.nz bookings@kubat.co.nz	
NZ Cabs, Tauranga	0800 482 947 or 07 577 9797 nzcabs.com	Hoist available
Rotorua Taxi Society	0800 500 000 or 07 348 1111 www.rotoruataxis.co.nz qd@cooptaxi.co.nz	Hoist available

Tauranga Taxis	0800 829 477 or 07 578 6086 www.taurangataxis.co.nz bookings@taurangataxis.co.nz	Hoist available
Taxi Cabs Rotorua	0800 482 947 or 07 347 9797 www.rotoruataxi.co.nz	Hoist available
Urban Link, Rotorua	07 347 6666 Transportpeople.ltd@gmail.com	Hoist available
Whakatane Dial A Cab	07 308 0222 or 027 442 4326 whakatane.dial.a.cab@hotmail.co.nz	Hoist available

## Costs

### Level of subsidy per trip

50%

### Maximum contribution by Bay of Plenty Regional Council per trip

The maximum contribution per trip is \$25.

Note: Bay of Plenty will pay half the fare up to a maximum of \$50. Any additional fare must be paid in full by the user. Bay of Plenty Regional Council uses the photo ID smart card system for payment. Vouchers are only accepted for Hawke's Bay and West Coast users.

## Contacts

REGIONAL TOTAL MOBILITY COORDINATOR Mary McLaren, 0800 884 880 Mary.mclaren@boprc.govt.nz	Bay of Plenty Regional Council/Toi Moana PO Box 364 Whakatāne 3158 0800 884 880
www.boprc.govt.nz/living-in-the-bay/ getting-around/total-mobility/	
info@boprc.govt.nz	

# Waikato

## Coverage

The Total Mobility scheme operates in the urban centres of Hamilton, Taupō, Tokoroa and Wāipā.

## Transport operators

The following transport operators provide Total Mobility services and some provide wheelchair hoist services as indicated.

**Please remember that you may need to pre-book a wheelchair accessible vehicle.**

APPROVED TRANSPORT OPERATOR	CONTACT DETAILS	WHEELCHAIR ACCESSIBILITY
Driving Miss Daisy (East Hamilton) Bookings required	07 856 8865 or 021 503 384	Hoist available
Driving Miss Daisy (West Hamilton) Bookings required	07 856 0112 or 021 503 565	Hoist available
Driving Miss Daisy (Taupō) Bookings required	07 377 0090 or 021 503 211	
Freedom Drivers (Hamilton) Bookings required	07 855 5253 or 0800 956 956	
Great Lake Taxis (Taupō)	07 377 8990	Hoist available
Hamilton Taxi Society	0800 477 477	Hoist available
Red Cabs (Hamilton)	07 839 3939	
Taupō Taxis	07 378 5100	
Tokoroa Taxi Cabs	07 886 6099	
Trikiso Buses Ltd (Hamilton) Bookings required	07 847 2203 or 0800 874 547	Hoist available
Yellow Cabs (Hamilton)	07 847 9469 or 0800 479 469	

## Costs

### Level of subsidy per trip

50%

### Maximum contribution by Waikato Regional Council per trip

The maximum contribution per trip in:

- Hamilton is \$15 (up to a maximum fare of \$30)
- Taupō is \$12.50 (up to a maximum fare of \$25)
- Tokoroa is \$7.50 (up to a maximum fare of \$15)
- Wāipā is \$12.50 (up to a maximum fare of \$25)

Note: Waikato Regional Council will pay half the fare up to a maximum specified above. Any additional fare must be paid in full by the user.

## Restrictions to the Total Mobility scheme in the Waikato

Waikato Regional Council will not pay for waiting time.

As the electronic Total Mobility card is used in our region, it is essential that you advise the taxi driver or the taxi company when you book the service if you will be using a voucher issued in another region before you get into the cab.

We encourage you to advise the taxi company that you are a Total Mobility user when you book the service. It is essential that you hand the taxi driver your electronic Total Mobility card when you first get in the cab, before the trip can begin.”

## Contacts

07 859 0999	Waikato Regional Council
0800 800 401	Private Bag 3038 Waikato Mail Centre Hamilton

# Hawke's Bay

## Coverage

The Total Mobility scheme is available across Central Hawke's Bay (Waipukurau/Waipawa), Napier, Hastings and Wairoa (on-demand service).

## Transport operators

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

**Please remember that you may need to pre-book a wheelchair accessible vehicle.**

APPROVED TRANSPORT OPERATOR	CONTACT NUMBER	WHEELCHAIR ACCESSIBILITY
1/2 Price Cabs, Napier and Hastings	06 974 4444	Folded wheelchairs
Baywide Taxis, Napier	0800 885 533	Folded wheelchairs
Bruno's Mobility Service, Napier	06 843 8478	Hoist available
Central Hawke's Bay Cabs, Waipukurau	06 858 7920	Folded wheelchairs
Driving Miss Daisy Napier (bookings required)	06 835 5010 or 021 503 174	Hoist available
Driving Miss Daisy Taradale (bookings required)	06 844 0620 or 021 465 335	Hoist available
Driving Miss Daisy Hastings (bookings required)	06 878 5029 or 027 234 6017	Hoist available
Driving Miss Daisy Havelock North (bookings required)	06 877 8476 or 027 498 8383	Hoist available
Hastings Taxis, Hastings	06 878 5055	Hoist available
Hawke's Bay Combined Taxis, Hastings	06 878 7873	Hoist available
Monique Driving You Hawke's Bay (bookings required)	06 8777 807	Hoist available
Pink Total Transport, Napier	06 835 5300	Hoist available
Village Shuttle - Havelock and Hastings (booking required)	06 877 7632 or 0800 777 796	
Village Shuttle - Napier (booking required)	06 844 0482 or 027 349 7555	

## Costs

### Level of subsidy per trip

50%

## Maximum contribution by Hawke's Bay Regional Council per trip

The maximum contribution per trip is \$15.

Note: Hawkes Bay Regional Council will pay half the fare up to a maximum of \$30. Any additional fare must be paid in full by the user.

## Special qualifying fare

The special qualifying fare includes trips to the regional hospital, Hawke's Bay airport, Eastern Institute of Technology, Rowan House, the Beacon, Mosaic, Lifeskills and Stewart Centres. Hastings and Havelock North people going to Napier Health Centre also qualify.

The maximum contribution per trip is \$25.

Note: Hawke's Bay Regional Council will pay half the fare up to a maximum of \$50. Any additional fare must be paid in full by the user.

## Restrictions to the Total Mobility scheme in Hawke's Bay

In Wairoa an on-demand service is operated by the Wairoa Disability Transport Service Inc. The society has a 14-seat van fitted with a wheelchair hoist that has capacity for four wheelchairs. Two paid drivers are employed, both of whom have passenger-endorsed driver licences. Wairoa has no taxi service, and this service operates on a similar basis to total mobility. The main users of the service are the elderly and people with disabilities.

REGIONAL TOTAL MOBILITY COORDINATOR	Hawke's Bay Regional Council
Helen Maygar, Hawke's Bay Regional Council	159 Dalton Street Private Bag 6006 Napier
06 833 8087 0800 108 838	
totalmobility@hbrc.govt.nz	06 835 9200

# Gisborne

## Coverage

The Total Mobility scheme operates throughout the Gisborne district.

## Transport operators

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

**Please remember that you may need to pre-book a wheelchair accessible vehicle.**

APPROVED TRANSPORT OPERATOR	CONTACT DETAILS	WHEELCHAIR ACCESSIBILITY
Driving Miss Daisy - Tairāwhiti Gisborne (bookings required)	06 868 8081 or 021 503 816	Hoist available
Gisborne Taxi Society	06 867 2222	Hoist available
Mavis Karaka Private Hire	06 867 0977	

## Costs

### Level of subsidy per trip

50%

### Maximum contribution by the council per trip

The maximum contribution per trip is \$6.

Note: Gisborne District Council will pay half the fare up to a maximum of \$12. Any additional fare must be paid in full by the user.

## Contacts

REGIONAL TOTAL MOBILITY COORDINATOR Lauriel Chase or Hanoa Morete 06 867 2049	Gisborne District Council PO Box 747 Gisborne
totalmobility@gdc.govt.nz	

# Manawatū-Whanganui

## Coverage

The Total Mobility scheme is available across the Manawatū-Whanganui including Feilding, Palmerston North, Levin, Marton and Whanganui.

The Total Mobility scheme does not operate in Dannevirke, Raetahi, Pahiatua, Woodville, Taumararua and Ohakune which has no transport service.

## Transport operators

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

**Please remember that you may need to pre-book a wheelchair accessible vehicle.**

APPROVED TRANSPORT OPERATOR	CONTACT DETAILS	WHEELCHAIR ACCESSIBILITY
Driving Miss Daisy - West Palmerston North (bookings required)	06 355 0470 or 027 448 7095	Hoist available
Driving Miss Daisy - Feilding (bookings required)	06 323 4333 or 021 503 561	
Driving Miss Daisy - Whanganui (bookings required)	06 347 9100 or 021 503 313	
Driving Miss Daisy - Levin (bookings required)	06 367 2060 or 021 503 089	
Friendly Feilding Taxis (Feilding)	06 323 7117	
Levin Taxis	06 210 2000	Hoist available
Manawatu Combined Taxis	06 353 1113	Hoist available
Marton Taxis (Marton)	06 327 7344	
Palmerston North Taxis (Palmerston North)	06 355 5333	Hoist available
River City Cabs (Whanganui)	06 345 3333	Hoist available
Taxis Black and Gold (Palmerston North)	06 351 2345	Hoist available
Taxis Black and Gold (Feilding Hoist)	06 351 2345	Hoist available
Taxis Direct (Levin)	06 368 8200	Hoist available

## Costs

### Level of subsidy per trip

50%



## Maximum contribution by Horizons Regional Council

The maximum contribution per trip in:

- Palmerston North, Whanganui, Levin and Feilding is \$10 (up to a maximum fare of \$20)
- Marton and Feilding is \$5 (up to a maximum fare of \$10).

Note: Horizons Regional Council will pay half the fare up to a maximum specified above. Any additional fare must be paid in full by the user.

## Restrictions to the Total Mobility scheme in Manawatū-Whanganui

Passengers may travel where they wish so long as no more than the local maximum is charged to the regional council.

## Contacts

0508 800 800

Horizons Regional Council  
Private Bag 11025  
Palmerston North

# Taranaki

## Coverage

The Total Mobility scheme is available across Taranaki including New Plymouth, Waitara and Hāwera.

## Transport operators

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

**Please remember that you may need to pre-book a wheelchair accessible vehicle.**

APPROVED TRANSPORT OPERATOR	CONTACT DETAILS	WHEELCHAIR ACCESSIBILITY
Driving Miss Daisy - New Plymouth (bookings required)	06 751 0209 or 027 773 3268	Wheelchair ramp available
Energy City Cabs (New Plymouth)	06 757 5580	
Freedom Companion Driving Service	06 758 0734	Wheelchair ramp available
Ironside Vehicle Society New Plymouth	06 753 6469	Pre-booked hoist assistance available
New Plymouth Taxis (New Plymouth)	06 757 3000	
STOPS (Hawera)	06 278 3933	Wheelchair ramp available

## Costs

### Level of subsidy per trip

50%

### Maximum contribution by the Taranaki Regional Council

The maximum contribution per trip is \$20.

Note: Taranaki Regional Council will pay half the fare up to a maximum of \$40. Any additional fare must be paid in full by the user.

## Contacts

0800 TOT MOB (868 662)	Taranaki Regional Council 47 Cloten Road Private Bag 713 Stratford 4352
www.trc.govt.nz/total-mobility (contains answers to frequently asked questions and forms).	
transport@trc.govt.nz	

# Wellington

## Coverage

The Total Mobility scheme is available across the whole Greater Wellington region.

## Transport operators

Please refer to the Metlink website for detail on transport operators in the Wellington region [www.metlink.org.nz/getting-started/accessibility-guide/total-mobility/](http://www.metlink.org.nz/getting-started/accessibility-guide/total-mobility/).

## Costs

### Level of subsidy per trip

50%

### Maximum contribution by the council per trip

The maximum contribution per trip is \$40.

Note: Greater Wellington Regional Council will pay half the fare up to a maximum of \$80. Any additional fare must be paid in full by the user.

## Restrictions to the Total Mobility scheme in the Greater Wellington region

- All total mobility trips must be conducted in accordance with the total mobility customer terms and conditions of use.
- Up to five minutes of waiting time is subsidised.

## Contacts

Metlink Service Centre

0800 801 700

[www.metlink.org.nz](http://www.metlink.org.nz)

[info@metlink.org.nz](mailto:info@metlink.org.nz)

Total Mobility

Greater Wellington Regional Council

PO Box 11646

Wellington 6142

Follow us on Twitter: [@metlinkwgtn](https://twitter.com/metlinkwgtn)

# Nelson city and Tasman

## Coverage

The Total Mobility scheme is available across Nelson and Tasman including Nelson city, Richmond, Brightwater, Wakefield, Māpua and Motueka.

There is not currently an approved transport operator in Golden Bay.

## Transport operators

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

**Please remember that you may need to pre-book a wheelchair accessible vehicle.**

### Nelson city and Richmond (including northeast of city and southwest of Richmond and Māpua)

APPROVED TRANSPORT OPERATOR	CONTACT DETAILS	WHEELCHAIR ACCESSIBILITY
Driving Miss Daisy - Nelson East Bookings required	03 547 6915	Hoist available
Driving Miss Daisy - Nelson West Bookings required	03 541 0020 or 021 504 856	Hoist available
Freedom companion driving service	03 539 4856 or 021 355 843	
Nelson City Taxis	03 548 8225 or 0800 10 88 55	Hoist available
Safe Cabs	021 222 8052	
Sun City Taxis	03 548 2666	

### Motueka

APPROVED TRANSPORT OPERATOR	CONTACT NUMBER	WHEELCHAIR ACCESSIBILITY
Motueka regional ambulance	03 528 7645	Hoist service only

## Costs

### Level of subsidy per trip

50%

### Minimum contribution by Nelson City Council

The maximum contribution per trip is \$15.

Note: Nelson City Council will pay half the fare up to a maximum of \$30. Any additional fare must be paid in full by the user.

## Contacts

03 546 0200	Nelson City Council PO Box 645 Nelson
customerservice@ncc.govt.nz	

# Marlborough

## Coverage

The Total Mobility scheme operates throughout Marlborough.

## Transport operators

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

**Please remember that you may need to pre-book a wheelchair accessible vehicle.**

APPROVED TRANSPORT OPERATOR	CONTACT DETAILS	WHEELCHAIR ACCESSIBILITY
A1 Shuttles (Picton only)	022 0188 472 or 0800 21 742866	
Blenheim Cabs Limited	03 777 1072	
Blenheim City Taxis Limited	03 972 3000	
Driving Miss Daisy - Marlborough	03 579 3162 or 0800 948 432	Hoist available
Flo2Go	0800 356 246	Hoist available
Marlborough Taxis	03 577 5511	
MAXIS Shuttle and Wheelchair Lift	03 395 9295	Hoist available

## Costs

### Level of subsidy per trip

50%

### Maximum contribution by Marlborough District Council

Marlborough District Council will pay half the fare up to a maximum of \$30. Any additional fare must be paid in full by the user.

## Restrictions to the Total Mobility scheme in the Marlborough district

Funding for the scheme is limited. All users are requested to use the scheme sparingly.

## Contacts

03 570 7400	Marlborough District Council PO Box 443 Blenheim 7240
total.mobility@marlborough.govt.nz	

# West Coast

## Coverage

The Total Mobility scheme is available across the West Coast including Greymouth, Hokitika and Westport.

## Transport operators

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

**Please remember that you may need to pre-book a wheelchair accessible vehicle.**

APPROVED TRANSPORT OPERATOR	CONTACT DETAILS	WHEELCHAIR ACCESSIBILITY
Buller Taxis	03 789 6900	Hoist available
East West Coaches (West Coast residents only)	027 201 8825	
Greymouth Taxis	03 768 7078	Hoist available
Hokitika Taxis	03 755 5075	Hoist available
Westport Cabs	03 789 6260	Hoist available

## Costs

### Level of subsidy per trip

50%

### Maximum contribution by the council per trip

The maximum contribution per trip is \$15.

Note: West Coast Regional Council will pay half the fare up to a maximum of \$30. Any additional fare must be paid in full by the user.

## Restrictions to the Total Mobility scheme on the West Coast

Total Mobility voucher books contain 25 vouchers. New voucher books can be collected from the client's district council when vouchers have been used.

## Contacts

Nichola Costley 03 769 9092 0508 800 118 (freephone)	West Coast Regional Council PO Box 66 Greymouth
<a href="mailto:totalmobility@wrc.govt.nz">totalmobility@wrc.govt.nz</a>	

# Canterbury

## Coverage

The Total Mobility scheme is available across Christchurch, Ashburton, Timaru and Waimate.

## Transport operators

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

**Please remember that you may need to pre-book a wheelchair accessible vehicle.**

### Greater Christchurch

APPROVED TRANSPORT OPERATOR	CONTACT DETAILS	WHEELCHAIR ACCESSIBILITY
Blue Star Taxis	03 379 9799	Hoist available
Christchurch Mobility Transfers	03 323 4555	Hoist available
Driving Miss Daisy - Christchurch (bookings required)	0800 948 432	Ramp available
First Direct	03 375 5555	Hoist available
Freedom Companion Driving Services NZ Ltd	03 352 1599	Hoist available
Gold Band Taxis	03 379 5795	Hoist available
NZ Total Care Mobility Ltd	03 351 1599	Hoist available

### Ashburton, Timaru and Waimate

APPROVED TRANSPORT OPERATOR	CONTACT DETAILS	WHEELCHAIR ACCESSIBILITY
Ashburton Taxis 2006 Ltd	03 308 2288	Hoist available
Driving Miss Daisy - Timaru (bookings required)	0800 948 432	Hoist available
Geraldine Community Bus Trust	03 693 1007	Hoist available
Timaru Taxis	03 688 8899	Hoist available
Waimate Community Vehicles Trust	03 689 6226	Hoist available

## Costs

### Level of subsidy per trip

50%

### Maximum contribution by Environment Canterbury

The maximum subsidy by the council per trip is \$35.

Note: Environment Canterbury will pay half the fare up to a maximum of \$70. Any additional fare must be paid in full by the user.

## Contacts

Christchurch 03 365 3828 Other areas 0800 324 636 (freephone)	Environment Canterbury PO Box 345 Christchurch
--	--

# Otago

## Coverage

The Total Mobility scheme is available across Otago, including Alexandra, Ōamaru, Balclutha, Queenstown, Wānaka and Dunedin.

## Transport operators

The following transport operators provide total mobility services and some provide a wheelchair hoist services as indicated.

**Please remember that you may need to pre-book a wheelchair accessible vehicle.**

APPROVED TRANSPORT OPERATOR	CONTACT DETAILS	WHEELCHAIR ACCESSIBILITY
Airport Shuttles and Eco Friendly Taxis (Dunedin)	0800 477 800	Hoist available
Big John's Mobility Express (Dunedin)	0800 566 893 or 022 524 4564	Hoist available
Corporate Cabs (Dunedin)	0800 789 789	
Driving Miss Daisy - Dunedin North (bookings required)	03 467 5017 or 021 503 298	Hoist available
Driving Miss Daisy - Dunedin South (bookings required)	03 486 2033 or 021 503 498	Hoist available
Driving Miss Daisy - Ōamaru (bookings required)	03 434 8421 or 021 503 680	Hoist available
Dunedin Taxis (Dunedin)	03 477 7777	Hoist available
Freedom Drivers (Dunedin)	03 471 8177	
Nab a Cab (Dunedin)	03 477 3366	
Mainland Cabs (Dunedin)	027 228 6415	
Mobility Vehicles Dunedin	022 089 3665	Hoist available
Queenstown Taxis (Queenstown)	03 442 7788	Hoist available
Southern Taxis (Dunedin)	03 476 6300	Hoist available
Urban Link Dunedin	03 471 9000	Hoist available
Wana Taxi (Wānaka)	0800 92 62 82	
Whitestone Taxis (Ōamaru)	03 434 1234	Hoist available
Yello Taxis (Wānaka)	03 443 5555	

## Costs

### Level of subsidy per trip?

50%

### Maximum contribution by Otago Regional Council

The maximum contribution per trip is \$25.



Note: Otago Regional Council will pay half the fare up to a maximum of \$50. Any additional fare must be paid in full by the user.

## Contacts

03 474 0827	Otago Regional Council
totalmobility@orc.govt.nz	Private Bag 1954 Dunedin 9054

# Southland

## Coverage

The Total Mobility scheme is available across the Invercargill urban area and the Gore district.

## Transport operators

The following transport operators provide total mobility services and some provide wheelchair hoist services as indicated.

**Please remember that you may need to pre-book a wheelchair accessible vehicle.**

### Invercargill

APPROVED TRANSPORT OPERATOR	CONTACT DETAILS	WHEELCHAIR ACCESSIBILITY
Blue Star Taxis Ltd	03 217 7777	Hoist available
Driving Miss Daisy – Invercargill (bookings required)	03 216 7763 or 021 503 334	Hoist available
Ezicab	03 217 6767 or 027 217 6767	
Golden Ride	0800 26 23 01	
Invercargill Taxis	03 216 5995	Hoist available

### Gore

APPROVED TRANSPORT OPERATOR	CONTACT DETAILS	WHEELCHAIR ACCESSIBILITY
MT Taxi	03 208 1234	

## Costs

### Level of subsidy per trip

50%

### Maximum contribution by the Invercargill City Council

The maximum contribution per trip is \$25.

Note: Invercargill City Council will pay half the fare up to a maximum of \$50. Any additional fare must be paid in full by the user.

## Contacts

03 211 1777	Invercargill City Council Private Bag 90 104 Invercargill
totalmobility@icc.govt.nz	