



## Wheelchair users' guide to the Citylink public transport network

***ALL of our urban buses, operating on routes 1-11, 20 and 40, are now Super Low Floor and wheelchair-accessible.***

However, if your wheelchair

- takes up a space of more than 700mm wide and 1200mm long, and/or
- has a combined weight (wheelchair and passenger) of more than 240kgs, it cannot be carried due to health and safety considerations for wheelchair users, bus drivers and other passengers travelling on the bus.

Once the driver has lowered the ramp, you should be capable of boarding/disembarking and paying your fare independently. If this is not possible you must be accompanied by a support person to provide the necessary assistance.

Once you have boarded the bus you should ensure that your wheelchair is safely positioned in the designated area, facing towards the rear of the bus with the safety bar lowered. The buses are not fitted with belt restraints so the wheelchair brakes must be applied at all times while travelling.

We reserve the right to refuse travel at any time if the driver considers that it is unsafe for you to travel on the bus.

**ACCESS discounted fares** are available for passengers with permanent or temporary disabilities who travel throughout Taranaki on Citylink, South Link and Connector bus services.

For more information and an Access ticket, contact:  
**Taranaki Disabilities Information Centre - Ph 06 759 0019**



Citylink is operated by Tranzit Coachlines  
with the support of the Taranaki Regional Council

*If you require more information please call*

**Ph 0800 87 22 87**  
**taranakibus.info**