

call 0800 87 22 87
visit taranakibus.info

 TaranakiPublicTransport



Tranzit Coachlines

15 Sunley St, New Plymouth

Ph: 06 757 5783

Email: npl@tranzit.co.nz

Office hours: Mon-Fri, 8.00am-5.00pm

www.tranzit.co.nz



Taranaki Regional Council

47 Cloten Rd, Stratford

Email: transport@trc.govt.nz

www.trc.govt.nz



Fares and general information

EFFECTIVE FROM 1st FEBRUARY 2016. Prices include GST.

| | ZONE | NP | Bell Block or Omata | Oakura | Waitara to /from BB | Waitara to /from NP |
|---|---------------------|---------|---------------------|---------|---------------------|---------------------|
| STANDARD FARES – single trip | | | | | | |
| ADULT | CASH | \$3.70 | \$4.20 | \$5.20 | \$4.20 | \$6.20 |
| | SMART CARD | \$2.67 | \$3.09 | \$3.81 | \$3.09 | \$4.63 |
| CHILD | CASH | \$2.30 | \$2.60 | \$3.30 | \$2.60 | \$3.80 |
| | SMART CARD | \$1.80 | \$2.10 | \$2.60 | \$2.10 | \$3.00 |
| CONCESSION FARES – single trip | | | | | | |
| | CASH | \$2.30 | \$2.60 | \$3.30 | \$2.60 | \$3.80 |
| | SMART CARD | \$1.80 | \$2.10 | \$2.60 | \$2.10 | \$3.00 |
| STUDENT SPECIAL – 40-trip multi-pass | | | | | | |
| | Cost per trip | \$1.60 | \$1.85 | \$2.05 | - | \$2.35 |
| | Total cost /40-trip | \$64.00 | \$74.00 | \$82.00 | - | \$94.00 |

Prices include GST. Passengers must show ID to claim discounted fares. SuperGold Card holders qualify for free travel between 9am and 3pm and from 6.30pm weekdays and all Saturday services. All fares are one way. Smart Card multi-fares are available only to school students. Concession fares apply to Community Services Card holders, tertiary students and senior citizens.

- Save money on school bus fares with a Smart Card multi-trip (40 trip) pass, refer to pricing above. Card fee of \$5.00 applies.
- Children under 5 years travel free.
- Children 5-15 years of age travel for a child's fare.
- Secondary school students aged 16-19 years may travel to and from school on a child's fare, if they are wearing school uniform or can produce sufficient ID.
- Tertiary students must use suitable ID.
- Passengers 65 years and older, without a SuperGold Card, qualify for a Senior Citizens Fare. Please show the driver identification.
- All WITT students travel free with valid WITT ID.

A free transfer ticket is included on the ticket receipt to allow passengers to transfer directly from one route to another route within an hour of boarding the first bus. Present the ticket to the next bus driver. Passengers transferring from a New Plymouth route to Oakura, Bell Block or Waitara services pay the higher of the two fares. Where schedules do not allow a transfer within the hour, your transfer ticket will still be valid, as long as you transfer directly to the first connecting service.



Smart Card Application

No need to carry cash • Discounted fares on all routes
Extra discount on multi-trip fares for students



Charge it up,
board the bus,
get your card read
and you're away!

call 0800 87 22 87
visit taranakibus.info

 TaranakiPublicTransport

Citylink is operated by Tranzit Coachlines.
Provided by the Taranaki Regional Council.

With Citylink Smart Card there's no need to carry cash

The electronic card stores your money or your 40-trip balance (school children only) to pay your fare on Citylink buses. Use your Citylink Smart Card and you'll automatically travel at a discounted rate. The initial card costs \$15 (non refundable), this includes single trip credits to the value of \$10 to get you started. A multi-trip pass (40-trips) can be loaded for school children. The card fee of \$5.00 also applies to Multi-trip passes.

Charge it up, board the bus, get your card read and you're away!

Smart Card Agencies

Citylink Smart Cards can be purchased and topped up at

- **Tranzit Coachlines, 15 Sunley St, New Plymouth**
- **Puke Ariki i-SITE**
- **Ariki St Bus Centre,**
- **Waitara and Bell Block Libraries**

Terms and conditions of use

The following terms and conditions of use are deemed to be accepted by the recipient upon the issue of a **Citylink Smart Card**, and by all other users upon use of a **Citylink Smart Card**.

1. The Citylink Smart Card remains the property of the Taranaki Regional Council.
2. The Citylink Smart Card must be registered in the cardholder's name.
3. The use of Citylink Smart Card is governed by the terms and conditions determined by the Taranaki Regional Council.
4. The Taranaki Regional Council is not responsible for the quality of the service provided as a consequence of the use of a Citylink Smart Card or liable for any losses thereby incurred.
5. The Taranaki Regional Council together with any participating bus company is authorised to debit bus service fees and charges to Citylink Smart Card.
6. The available credit or 40-trip pass balance on a Citylink Smart Card is not transferrable and is non-refundable. No interest will be paid to the cardholder for any funds on a Citylink Smart Card.

7. A Citylink Smart Card must be validated for every trip taken on a participating bus service by presenting the card in an approved manner to the on-board card reader device. The cardholder must show the Citylink Smart Card, and/or boarding ticket, upon demand by an operator, driver or authorised staff from the Taranaki Regional Council. Failure to do so may mean that an operator charges the cardholder another fare.
8. The cardholder is responsible for the care of their Citylink Smart Card. Citylink Smart Cards cannot be cancelled and no refunds will be provided for lost or stolen cards.
9. The cardholder is responsible for providing registration details for their Citylink Smart Card. Proof of identity will be required to obtain full registration.
10. If the Taranaki Regional Council and participating bus company, or their agents determines that a card has failed and the defect was caused by the cardholder's misuse, damage or failing to comply with the terms and conditions of use of a Citylink Smart Card then the cardholder will be responsible for a replacement card and associated cost. A replacement card will incur a \$5 fee.
11. The card holder may reload a Citylink Smart Card on the buses or at any approved Smart Card Agency. For stored value, card reloads are restricted to a minimum of \$5 (up to a maximum of \$100). For children 40-trip pass reloads are at the appropriate fare for their zone. On presentation of your Citylink Smart Card, the fare or multi-trip (40-trip pass for children) will be automatically deducted.
12. Authorised staff from the Taranaki Regional Council and participating bus company or their agents may confiscate any card if they suspect it is being misused or the holder fails to comply with the terms and conditions of use.
13. All personal (registration) information relating to card holders remains confidential and will not be sold or passed on to any third party by the Taranaki Regional Council and participating bus company without the cardholder's consent.
14. The information provided on the Application Form is gathered for statistical purposes to be used in transport planning of services and for promotional or marketing purposes.
15. These terms and conditions of use may be altered from time to time by the Taranaki Regional Council. The Taranaki Regional Council shall not be required to notify any individual users of any such change, but the Taranaki Regional Council will usually give two weeks notification of any such change by publication on the **taranakibus.info** website. Alterations to terms and conditions will be binding once the two week period is complete.

Citylink Smart Card Application Form

Application date*: Surname*:

DAY / MONTH / YEAR

Given name(s)*: Date of birth*:

DAY / MONTH / YEAR

Residential address*:

Suburb*: Town*:

Post code*: PO Box or RD (if applicable):

Contact phone number (home): (mobile):

Email:

Tick the box if applying for a child multi-trip pass:

Tick the box if you are a new bus user:

Signature of cardholder or guardian*:

**Compulsory fields*

Please bring your completed application form, along with appropriate ID (such as your drivers licence or student ID) to any approved Smart Card Agency.

By using a Citylink Smart Card, you agree to be bound by the terms and conditions of use and any future conditions as notified. These will be issued with your card and are available from Tranzit Coachlines or www.taranakibus.info.

If you do not want to receive survey, marketing or promotional material relating to the bus service please tick this box.

Office use only

Card number: Date of issue:

Card type (tick box): Stored value Multi-trip Both

Type of ID:

Amount paid: \$ Cash/Cheque/EFTPOS

Issued by:

PLEASE PRINT