

With Citylink Smart Card there's no need to carry cash

The electronic card stores your money or your 40-trip balance (school children only) to pay your fare on Citylink buses. Use your Citylink Smart Card and you'll automatically travel at a discounted rate. The initial card costs \$15 (non refundable), this includes a \$10 single trip credit to get you started. A multi-trip pass (40-trips) can be loaded for school children.

Charge it up, board the bus, get your card read and you're away!

Citylink Smart Cards can be purchased from **Tranzit Coachlines, 15 Sunley St, New Plymouth.**

Smart Cards for single trip fares only can also be purchased at the **Bus Centre, Ariki St, New Plymouth (Intercity Coachlines agent).**

Terms and conditions of use

The following terms and conditions of use are deemed to be accepted by the recipient upon the issue of a **Citylink Smart Card**, and by all other users upon use of a **Citylink Smart Card**.

1. The Citylink Smart Card remains the property of the Taranaki Regional Council.
2. The Citylink Smart Card must be registered in the cardholder's name.
3. Only one Citylink Smart Card can be registered to any cardholder at any one time.
4. The use of Citylink Smart Card is governed by the terms and conditions determined by the Taranaki Regional Council.
5. The Taranaki Regional Council is not responsible for the quality of the service provided as a consequence of the use of a Citylink Smart Card or liable for any losses thereby incurred.
6. The Taranaki Regional Council together with any participating bus company is authorised to debit bus service fees and charges to Citylink Smart Card.
7. The available credit or 40-trip pass balance on a Citylink Smart Card is not transferrable and is non-refundable. No interest will be paid to the cardholder for any funds on a Citylink Smart Card.
8. Multi-trip (40 trip) fares apply only to travel to or from school in the applicable fare zone.
9. A Citylink Smart Card must be validated for every trip taken on a participating bus service by presenting the card in an approved manner to the on-board card reader device. The

cardholder must show the Citylink Smart Card, and/or boarding ticket, upon demand by an operator, driver or authorised staff from the Taranaki Regional Council. Failure to do so may mean that an operator charges the cardholder another fare.

10. The cardholder is responsible for the care of their Citylink Smart Card. Citylink Smart Cards cannot be cancelled and no refunds will be provided for lost or stolen cards.
11. The cardholder is responsible for providing registration details for their Citylink Smart Card. Proof of identity will be required to obtain full registration.
12. If the Taranaki Regional Council and participating bus company, or their agents determines that a card has failed and the defect was caused by the cardholder's misuse, damage or failing to comply with the terms and conditions of use of a Citylink Smart Card then the cardholder will be responsible for a replacement card and associated cost. A replacement card may incur a \$10 fee.
13. Should a card fail to operate, the driver will issue a receipt to the passenger. This receipt will be valid for the remainder of that business day and allow the passenger to use Citylink services for that day only. It is the passenger's responsibility to contact the service operator and arrange for a new card to be issued.
14. The card holder may reload a Citylink Smart Card on the buses or at Tranzit's depot. For stored value, card reloads are restricted to multiples of \$10 (up to a maximum of \$100). For children 40-trip pass reloads are at the appropriate fare for their zone. EFTPOS is available at Tranzit's depot only.
15. On presentation of your Citylink Smart Card, the fare or multi-trip (40-trip pass for children) will be automatically deducted.
16. Authorised staff from the Taranaki Regional Council and participating bus company or their agents may confiscate any card if they suspect it is being misused or the holder fails to comply with the terms and conditions of use.
17. All personal (registration) information relating to card holders remains confidential and will not be sold or passed on to any third party by the Taranaki Regional Council and participating bus company without the cardholder's consent.
18. The information provided on the Application Form is gathered for statistical purposes to be used in transport planning of services and for promotional or marketing purposes.
19. These terms and conditions of use may be altered from time to time by the Taranaki Regional Council. The Taranaki Regional Council shall not be required to notify any individual users of any such change, but the Taranaki Regional Council will usually give two weeks notification of any such change by publication on the **taranakibus.info** website. Alterations to terms and conditions will be binding once the two week period is complete.

Citylink Smart Card Application Form

Application date*:	Surname*:
<input type="text" value="DAY / MONTH / YEAR"/>	<input type="text"/>
Given name(s)*:	Date of birth*:
<input type="text"/>	<input type="text" value="DAY / MONTH / YEAR"/>
Residential address*:	
<input type="text"/>	
Suburb*:	Town*:
<input type="text"/>	<input type="text"/>
Post code*:	PO Box or RD (if applicable):
<input type="text"/>	<input type="text"/>
Contact phone number (home):	(mobile):
<input type="text"/>	<input type="text"/>
Email:	
<input type="text"/>	
Tick box if applying for a child multi-trip pass: <input type="checkbox"/>	
Signature of cardholder or guardian*:	
<input type="text"/>	

*Compulsory fields

Please bring your completed application form, along with appropriate ID (such as your drivers licence or student ID) to Tranzit Coachlines (15 Sunley Street, New Plymouth).

By using a Citylink Smart Card, you agree to be bound by the terms and conditions of use and any future conditions as notified. These will be issued with your card and are available from Tranzit Coachlines or www.taranakibus.info.

If you do not want to receive survey, marketing or promotional material relating to the bus service please tick this box.

Office use only

Card number:	Date of issue:
<input type="text"/>	<input type="text"/>
Card type (tick box):	Stored value <input type="checkbox"/> Multi-trip <input type="checkbox"/> Both <input type="checkbox"/>
Type of ID:	<input type="text"/>
Amount paid: \$	Cash/Cheque/EFTPOS
Issued by:	<input type="text" value="PLEASE PRINT"/>

